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Important Instructions and Notices to the User:
Modification of this device without the express authorization of FLIR Commercial Systems, Inc. may void the user’s authority under FCC rules to operate this device.

Note 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that of the receiver; and/or
- Consult the dealer or an experienced radio/television technician for help.

Note 2: This equipment was tested for compliance with the FCC limits for a Class B digital device using a shielded cable for connecting the equipment to an analog video output to a monitor and using a shielded USB cable for connecting the equipment to a personal computer. When making such connections, shielded cables must be used with this equipment.

Industry Canada Notice:
This Class B digital apparatus complies with Canadian ICES-003.

Avis d'Industrie Canada:
Cet appareil numerique de la classe B est conforme a la norme NMB-003 du Canada.
Proper Disposal of Electrical and Electronic Equipment (EEE)

The European Union (EU) has enacted Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE), which aims to prevent EEE waste from arising; to encourage reuse, recycling, and recovery of EEE waste; and to promote environmental responsibility.

In accordance with these regulations, all EEE products labeled with the “crossed out wheeled bin” either on the product itself or in the product literature must not be disposed of in regular rubbish bins, mixed with regular household or other commercial waste, or by other regular municipal waste collection means. Instead, and in order to prevent possible harm to the environment or human health, all EEE products (including any cables that came with the product) should be responsibly discarded or recycled.

To identify a responsible disposal method nearby, please contact the local waste collection or recycling service, the original place of purchase or product supplier, or the responsible government authority in the area. Business users should contact their supplier or refer to their purchase contract.

Document History

<table>
<thead>
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<th>Date</th>
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<tr>
<td>3</td>
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<td>5</td>
<td>December 12, 2018</td>
<td>Updated showing information available on the Website, Minimum SD card recommendation</td>
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1 Document Scope and Purpose

The purpose of this document is to provide instructions and installation procedures for physically connecting the CM-3102 unit. After completing the physical installation, additional setup and configurations are required before video analysis and detection can commence.

**Note:**
This document is intended for use by technical users who have a basic understanding of CCTV camera/video equipment and LAN/WAN network connections.

**Remarque:**
Ce document est destiné aux utilisateurs techniciens qui possèdent des connaissances de base des équipements vidéo/caméras de télésurveillance et des connexions aux réseaux LAN/WAN.

**Warning:**
Installation must follow safety, standards, and electrical codes as well as the laws that apply where the units are being installed.

**Avertissement:**
L’installation doit respecter les consignes de sécurité, les normes et les codes électriques, ainsi que la législation en vigueur sur le lieu d’implantation des unités.

**Disclaimer**
Users of FLIR products accept full responsibility for ensuring the suitability and considering the role of the product detection capabilities and their limitation as they apply to their unique site requirements.

FLIR Systems, Inc. and its agents make no guarantees or warranties to the suitability for the users’ intended use. FLIR Systems, Inc. accepts no responsibility for improper use or incomplete security and safety measures.

Failure in part or in whole of the installer, owner, or user in any way to follow the prescribed procedures or to heed WARNINGS and CAUTIONS shall absolve FLIR and its agents from any resulting liability.

Specifications and information in this guide are subject to change without notice.

**Avis de non-responsabilité**
Il incombe aux utilisateurs des produits FLIR de vérifier que ces produits sont adaptés et d’étudier le rôle des capacités et limites de détection du produit appliqués aux exigences uniques de leur site.

FLIR Systems, Inc. et ses agents ne garantissent d’aucune façon que les produits sont adaptés à l’usage auquel l’utilisateur les destine. FLIR Systems, Inc. ne pourra être tenu pour responsable en cas de mauvaise utilisation ou de mise en place de mesures de sécurité insuffisantes.

Le non respect de tout ou partie des procédures recommandées ou des messages d’AVERTISSEMENT ou d’ATTENTION de la part de l’installateur, du propriétaire ou de l’utilisateur dégagera FLIR Systems, Inc. et ses agents de toute responsabilité en résultant.

Les spécifications et informations contenus dans ce guide sont sujettes à modification sans préavis.
**Document Scope and Purpose**

<table>
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<td>!</td>
<td><strong>A Warning</strong> is a precautionary message that indicates a procedure or condition where there are potential hazards of personal injury or death.</td>
</tr>
<tr>
<td>!</td>
<td><strong>Avertissement</strong> est un message préventif indiquant qu'une procédure ou condition présente un risque potentiel de blessure ou de mort.</td>
</tr>
<tr>
<td>!</td>
<td><strong>A Caution</strong> is a precautionary message that indicates a procedure or condition where there are potential hazards of permanent damage to the equipment and or loss of data.</td>
</tr>
<tr>
<td>!</td>
<td><strong>Attention</strong> est un message préventif indiquant qu'une procédure ou condition présente un risque potentiel de dommages permanents pour l'équipement et/ou de perte de données.</td>
</tr>
<tr>
<td>!</td>
<td><strong>A Note</strong> is useful information to prevent problems, help with successful installation, or to provide additional understanding of the products and installation.</td>
</tr>
<tr>
<td>!</td>
<td><strong>Une Remarque</strong> est une information utile permettant d'éviter certains problèmes, d'effectuer une installation correcte ou de mieux comprendre les produits et l'installation.</td>
</tr>
<tr>
<td>!</td>
<td><strong>A Tip</strong> is information and best practices that are useful or provide some benefit for installation and use of FLIR products.</td>
</tr>
<tr>
<td>!</td>
<td><strong>Un Conseil</strong> correspond à une information et aux bonnes pratiques utiles ou apportant un avantage supplémentaire pour l'installation et l'utilisation des produits FLIR.</td>
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General Cautions and Warnings

This section contains information that indicates a procedure or condition where there are potential hazards.

SAVE ALL SAFETY AND OPERATING INSTRUCTIONS FOR FUTURE USE.

Although the unit is designed and manufactured in compliance with all applicable safety standards, certain hazards are present during the installation of this equipment.

To help ensure safety and to help reduce risk of injury or damage, observe the following:

Warning:

- The unit’s cover is an essential part of the product. Do not open or remove it.
- Never operate the unit without the cover in place. Operating the unit without the cover poses a risk of fire and shock hazards.
- Do not disassemble the unit or remove screws. There are no user serviceable parts inside the unit.
- Only qualified trained personnel should service and repair this equipment.
- Observe local codes and laws and ensure that installation and operation are in accordance with fire, security and safety standards.

Avertissement:

- Le cache de l’unité est une partie essentielle du produit. Ne les ouvrez et ne les retirez pas.
- N’utilisez jamais l’unité sans que le cache soit en place. L’utilisation de l’unité sans cache présente un risque d’incendie et de choc électrique.
- Ne démontez pas l’unité et ne retirez pas ses vis. Aucune pièce se trouvant à l'intérieur de l'unité ne nécessite un entretien par l'utilisateur.
- Seul un technicien formé et qualifié est autorisé à entretenir et à réparer cet équipement.
- Respectez les codes et réglementations locaux, et assurez-vous que l'installation et l'utilisation sont conformes aux normes contre l'incendie et de sécurité.
Warning:

- Do not drop the camera or subject it to physical shock.
- Do not touch sensor modules with fingers. If cleaning is necessary, use a clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period of time, put on the lens cap to protect the sensor from dirt.
- Do not aim the camera lens at strong light, such as the sun or an incandescent lamp, which can seriously damage the camera.
- Make sure that the surface of the sensor is not exposed to a laser beam, which could burn out the sensor.
- If the camera will be fixed to a ceiling, verify that the ceiling can support more than 50 newtons (50-N) of gravity, or over three times the camera’s weight.
- The camera should be packed in its original packing if it is reshipped.

Caution:

To avoid damage from overheating or unit failure, assure that there is sufficient temperature regulation to support the unit’s requirements (cooling/heating). Operating temperature should be kept in the range -40° to 50°C (-40° to 122°F) for CM-3102-x-I models and -20°C to 65°C (-4° to 149°F) for CM-3102-xE-I models, with no more than 90% non-condensing humidity.

Attention:

Afin d’éviter tout dommage dû à une surchauffe ou toute panne de l’unité, assurez-vous que la régulation de température est suffisante pour répondre aux exigences de l’unité (refroidissement/chauffage). La température de fonctionnement doit être maintenue dans la plage (-40° à 50°C/-40° à 122°F) pour les modèles CM-3102-x-I et de (-20°C à 65°C/-4° à 149°F) pour les modèles CM-3102-xE-I, sans condensation d’humidité supérieur à 90%. 
Site Preparation

There are several requirements that should be properly addressed prior to installation at the site. The following specifications are requirements for proper installation and operation of the unit:

- **Ambient Environment Conditions**: Avoid positioning the unit near heaters or heating system outputs. Avoid exposure to direct sunlight. Use proper maintenance to ensure that the unit is free from dust, dirt, smoke, particles, chemicals, smoke, water or water condensation, and exposure to EMI.

- **Accessibility**: The location used should allow easy access to unit connections and cables.

- **Safety**: Cables and electrical cords should be routed in a manner that prevents safety hazards, such as from tripping, wire fraying, overheating, etc. Ensure that nothing rests on the unit’s cables or power cords.

- **Ample Air Circulation**: Leave enough space around the unit to allow free air circulation.

- **Cabling Considerations**: Units should be placed in locations that are optimal for the type of video cabling used between the unit and the cameras and external devices. Using a cable longer than the manufacturer’s specifications for optimal video signal may result in degradation of color and video parameters.

- **Physical Security**: The unit provides threat detection for physical security systems. In order to ensure that the unit cannot be disabled or tampered with, the system should be installed with security measures regarding physical access by trusted and untrusted parties.

- **Network Security**: The unit transmits over IP to security personnel for video surveillance. Proper network security measures should be in place to assure networks remain operating and free from malicious interference. Install the unit on the backbone of a trusted network.

- **Electrostatic Safeguards**: The unit and other equipment connected to it (relay outputs, alarm inputs, racks, carpeting, etc.) shall be properly grounded to prevent electrostatic discharge.

The physical installation of the unit is the first phase of making the unit operational in a security plan. The goal is to physically place the unit, connect it to other devices in the system, and to establish network connectivity. When finished with the physical installation, complete the second phase of installation, which is the setup and configuration of the unit.
2 Introduction

This User and Installation Guide is intended to help you physically install, configure settings for and operate the CM-3102 indoor/outdoor mini-dome IP camera. The unit is a day/night camera with a 3MP, 1/2.8” sensor and includes an IR cut filter. It supports three streams: Full HD 1080p, HD 720p, and D1 with H.264 or MJPEG compression. The camera is powered by an 802.3af Power over Ethernet (PoE) connection. Two models are available:

- CM-3102-01-I includes an F1.8, 2.8mm fixed focal lens
- CM-3102-0E-I includes an F1.8, 2.8mm fixed focal lens and an Extended temperature range
- CM-3102-11-I includes an F1.4, 3-10.5mm motorized varifocal lens, audio line in and alarm in
- CM-3102-1E-I includes an F1.4, 3-10.5mm motorized varifocal lens, audio line in and alarm in and an Extended temperature range

2.1 Features

- Progressive scan 3MP 1/2.8” CMOS sensor
- H.264 and MJPEG compression
- Two regions of interest
- Record snapshots and video on 128GB microSD card (not included)
- Two encoder streams
- SNMP v1/v2c/v3 and SNMP traps
- Backlight and highlight compensation
- Electronic day/night (ICR)
- ONVIF support

- Triple stream: Full HD 1080p + HD 720p + D1
- 64-20,480 kbps bit rate
- 8 privacy zones
- Send snapshots on alarm to FTP or 10 email addresses
- Remote viewing via RTSP on media players
- 802.1X and SSL/TLS security protocols
- Gamma correction
- Digital WDR
- Infrared LED illuminator

- Audio line in and alarm in on CM-3102-11-I
- Built-in web server
- Tampering detection and notifications
- Motion detection event-driven alarms
- Powered by 802.3af PoE
- UPnP support
- White balance
- 3DNR image noise reduction
- Low-lux mode without IR
2.2 Package Contents
The unit package contains the following items:

<table>
<thead>
<tr>
<th>QTY</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>CM-3102 mini-dome camera</td>
</tr>
<tr>
<td>1</td>
<td>Bag containing two screws and two plastic anchors</td>
</tr>
<tr>
<td>1</td>
<td>T20 Torx wrench</td>
</tr>
<tr>
<td>1</td>
<td>Drill template</td>
</tr>
<tr>
<td>1</td>
<td>Desiccant</td>
</tr>
<tr>
<td>1</td>
<td>CM-3102 Quick Installation Guide</td>
</tr>
</tbody>
</table>

Related Information:
- CM-3102 User and Installation Guide (This document)
- CM-3102 Quick Installation Guide
- CM-CAPX-31 Pendant Mount
- CM-BKBX-31 Mini-Dome Conduit Back Box Kit
- CM-4S-31 Adapter Plate Junction Box
- CM-3102 Desiccant Instructions
- DNA 2.2 User Manual

2.3 Downloading Product Information from the FLIR Website

Detailed product and associated documentation, software download information and supporting product information can be downloaded from the FLIR website.

Follow these steps to access camera information.

1. Use the QR code to go to www.fliir.com/browse/security web page
2. On the web page, go to Products/Visible Security Cameras, and pick the camera you are using
3. From the Camera page, go to the Support page.
4. Download the User Guide and the DNA software
3 Hardware Description

3.1 CM-3102-01-I Fixed Focal Camera Dimensions

Following are the CM-3102-01-I camera dimensions:

The CM-3102-01-I camera includes a network cable with an RJ45 Ethernet jack. The cable includes an LED that flashes green to indicate power on and network activity. The link is not illuminated if there is no network activity.
3.2 CM-3102-11-I Varifocal Camera Dimensions

Following are the CM-3102-11-I motorized varifocal camera’s dimensions.

![Varifocal Side Dimensions](image1)

![Varifocal Base Dimensions](image2)

The CM-3102-11-I camera includes a built-in system cable that includes an RJ-45 Ethernet jack and two (2) two-wire leads that provide an audio-in connection and an alarm-in connection. The cable includes
an LED that flashes green to indicate power on and network activity. The link is not illuminated if there is no network activity.

Figure 6: CM-3102-11-I System Cable
# System Requirements

<table>
<thead>
<tr>
<th>Item</th>
<th>Minimum System Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Computer</td>
<td>Intel® Pentium® IV, 2.4GHz or higher with &gt;1GB RAM</td>
</tr>
<tr>
<td></td>
<td>Monitor display with minimum 1024 x 768 resolution</td>
</tr>
<tr>
<td></td>
<td>(NVIDIA GeForce 6 Series or ATI Mobility Radeon 9500)</td>
</tr>
<tr>
<td>Operating System</td>
<td>Microsoft Windows XP SP1 and above; Windows 7, 8, and 8.1</td>
</tr>
<tr>
<td>Web Browser</td>
<td>Microsoft Internet Explorer 10 and above (32-bit version)</td>
</tr>
<tr>
<td>Network Card</td>
<td>10Base-T (10 Mbps) or 100Base-TX (100 Mbps) operation</td>
</tr>
<tr>
<td>Viewer</td>
<td>ActiveX control plug-in for Microsoft Internet Explorer</td>
</tr>
</tbody>
</table>
5 Installing and Connecting the Camera

This section describes how to install and connect the unit. It includes the following topics:

- Pre-Installation Checklist
- Outdoor Mounting Recommendations
- Mounting Instructions
- Powering the Camera
- Connecting the Camera to the Network
- Resetting the Camera

5.1 Pre-Installation Checklist

Before installing the unit, make sure that:

- Instructions in the General Cautions and Warnings, Electrical Safety Notice, Minimizing EMI and RFI, and Site Preparation sections are followed.
- All related equipment is powered off during the installation.
- Use best security practices to design and maintain secured camera access, communications infrastructure, tamper-proof outdoor boxes, etc.
- All electrical work must be performed in accordance with local regulatory requirements.

Caution:
To avoid damage from overheating or unit failure, assure that there is sufficient temperature regulation to support the unit’s requirements (cooling/heating). Operating temperature should be kept in the range -40° to 50°C (-40° to 122°F) for CM-3102-x-I models and -20°C to 65°C (-4° to 149°F) for CM-3102-xE-I models, with no more than 90% non-condensing humidity.

Attention:
Afin d'éviter tout dommage dû à une surchauffe ou toute panne de l'unité, assurez-vous que la régulation de température est suffisante pour répondre aux exigences de l'unité (refroidissement/chauffage). La température de fonctionnement doit être maintenue dans la plage (-40° à 50°C/-40° à 122°F) pour les modèles CM-3102-x-I et de (-20°C à 65°C/-4° à 149°F) pour les modèles CM-3102-xE-I, sans condensation d'humidité supérieur à 90%.

5.2 Outdoor Mounting Recommendations

Following are additional considerations for outdoor installation:

- For outside wiring installation, always use weatherproof equipment, such as boxes, receptacles, connectors, etc.
- For electrical wiring, use the properly rated sheathed cables for conditions to which the cable will be exposed (for example, moisture, heat, UV, physical requirements, etc.).
- Plan ahead to determine where to install infrastructure weatherproof equipment. Whenever possible, ground components to an outdoor ground.
5.3 Mounting Instructions

Follow the instructions in Installation Guides listed in the Related Information section of the Package Contents section.

To mount the camera in the ceiling

1. Drill the screw holes on the surface with the supplied drilling template. If you need to route the cables from the bottom of the camera, cut a cable hole in the surface.

2. Remove the lower dome by loosening the set screws with the supplied Torx wrench.
3. Fix the mounting base on the surface with screws.

*Figure 9: Dome Ceiling Installation*
4. If you are mounting the camera on a solid surface, attach the included spacer to the base of the camera.

![Spacer Attached to Camera Base](Figure 10: Spacer Attached to Camera Base)

5. Align the holes of the spacer with the holes in the base of the camera. Use the appropriate mounting hardware for your surface.

![Double-sided tape](Figure 11: Align Spacer)

**Note:**
CM-3102-01-I units require the spacer when using the CM-RCSD-G2 recessed mount. Use the mechanical screws included with the spacer for proper mounting.
6. Loosen the tilt lock screws, adjust the tilting position in a range of 65 degrees, and tighten the tilt lock screws. Rotate the black liner to adjust the panning position in a range of 360 degrees until getting the desired surveillance angle.

**Tip:**
Adjust the panning position and tilting position to get the desired surveillance angle.

7. Reinstall the lower dome and tighten the screws.

### 5.4 Powering the Camera

The camera is powered by an 802.3af PoE (Class 3) connection over the unit’s network cable.

![Figure 12: Power Connection](image)

**Caution:**

1. This product must be connected only to a PoE network.
2. The PoE supply’s rated output is 48VDC, 0.2A.
3. If the camera is installed for outdoor use, the PoE supply must be installed with proper weatherproofing.
4. As a Listed Power Unit, the PoE should be marked as “LPS” or “Limited Power Source”.
5. This product shall be installed by a qualified service person. Installation shall conform to all local codes.

**Attention:**

1. *Ce produit doit être connecté uniquement à un réseau PoE.*
2. *La puissance nominale de l’alimentation PoE est 48VDC, 0.2A.*
3. *Si la caméra est installée pour une utilisation extérieure, l’alimentation PoE doit être installé avec l’étanchéisation appropriée.*
5. *Ce produit doit être installé par un technicien qualifié. L’installation doit se conformer à tous les codes locaux.*
5.4.1 Connecting the Camera to the Network

To view and configure the camera via a LAN, you must attach the camera via the network switch or router to the same subnet (network segment or VLAN) as the computer that manages the unit. It is recommended to use FLIR’s DNA utility to search for and change the camera’s initial IP address.

5.4.2 Configuring the Unit’s Initial IP Address

Use the FLIR DNA utility to discover the unit on the network and to set the unit’s initial IP address.

- If the camera is managed by FLIR’s Horizon or Meridian VMS and is configured as a DHCP server, Horizon or Meridian automatically assigns the camera an IP address. Configure the camera with **DHCP-enabled**.
- If the camera is managed by FLIR’s Latitude VMS, manually enter its IP address in the DNA utility.

**Note:**

1. It is possible to set the IP address without changing the subnet.
2. The unit and the PC must be physically connected on the same network segment.
3. The PC browser version must be 32-bit Internet Explorer (IE 10 and above).

To manage the camera using Horizon, Meridian, or on a DHCP-enabled network

1. Download the DNA Utility from the website (see 2.3 Downloading Product Information from the FLIR Website).
2. Run the dna.exe file by clicking the icon. The DNA application opens and the device is displayed in the window.

![Figure 13: DNA Discovery Window](image-url)
3. Click on the unit in DNA’s Discover List. The CM-3102 **Login** window opens.

   ![Login Window](image)

   *Figure 14: Login Window*

4. If the camera cannot connect to a DHCP server, enter the unit’s default IP address (192.168.0.250).

5. Enter the default User Name (**Admin**) and Password (**1234**).

   **Note:**

   The user name and password are case-sensitive.

6. Click **Login**. The camera’s web interface opens.

   ![Web Interface](image)

   *Figure 15: Web Interface*

7. Click “**here**” on the screen to download the Ariel Player plug-in. The Ariel Player plug-in information bar opens.

   ![Download Ariel Player Plug-in Information Bar](image)

   *Figure 16: Download Ariel Player Plug-in Information Bar*

   - In some cases in closed networks, Internet Explorer will not install the Ariel Player on the client PC because it cannot verify the Ariel Player’s digital signature (because the local certificate is out of date, invalid or missing). The following message is displayed:

     ![Corrupt/Invalid Signature](image)

     *Figure 17: Corrupt/Invalid Signature*
Follow these steps in order to install the Player:

a. Click **View downloads**. The **View Downloads** screen opens.

![Figure 18: View Downloads Screen](image)

b. Right-click on the ArielPlayer.msi file.

![Figure 19: Run Anyway Option](image)

c. Select “Run anyway”. The normal installation process starts.

8. Click **Run** on the information bar to install the Ariel Player plug-in. The Windows Installer opens and the **Ariel Player Wizard** dialog box is displayed.

![Figure 20: Ariel Player Setup Wizard Screen 1](image)

9. Click **Next** to install the Ariel Player plug-in on your PC.
10. Click **Close** when the **Installation Complete** dialog box is displayed.
11. After the download has completed, a second information bar opens.

![Run Ariel Player Plug-in Information Bar](image)

Figure 24: Run Ariel Player Plug-in Information Bar

12. Click **Run**.

- If you promptly close your browser, the **Live View** screen is displayed.

![Live View Screen (CM-3102-01-I)](image)

Figure 25: Live View Screen (CM-3102-01-I)

- If you do not promptly close your browser, a dialog box opens, prompting you to restart your computer, in order to save changes.

![Ariel Player Restart System Dialog Box](image)

Figure 26: Ariel Player Restart System Dialog Box

d. Click **Yes**. The computer reboots and the **Rebooting Completed** message appears.

e. Click **OK**. The **Live View** screen is displayed.

**To manage the camera using Latitude or on a network with static IP configuration**

1. Download the DNA Utility from the website (see 2.3 Downloading Product Information from the FLIR Website).
2. Run the dna.exe file by clicking the icon. The DNA application opens and the device is displayed in the DNA Discovery window. See Figure 13: DNA Discovery Window (page 22).

3. Select the unit by right-clicking it. The DNA - Assign IP window is displayed.

4. Uncheck Use DHCP.

5. Enter the unit’s default IP address (192.168.0.250), Subnet mask, and Gateway IP address in the respective field.

6. Click Update. The unit reboots with the new settings.

7. Click on the unit in DNA’s Discover List. The camera’s Login window opens. See Figure 14: Login Window (page 23).

8. Enter the default User Name (Admin) and Password (1234).

   **Note:**
   The user name and password are case-sensitive.

9. Click Login. The camera’s web interface opens. See Figure 15: Web Interface (page 23).

10. Click the on-screen message to install the Ariel Player plug-in. The Ariel Player Plug-in message is displayed. See Figure 16: Download Ariel Player Plug-in Information Bar (page 23).

### 5.5 Resetting the Camera

The camera includes a reset button, which is located on the camera’s printed circuit board (PCB), along with the camera’s microSD card drive.
To reboot the camera

1. Open the camera.
2. Press the reset button for approximately five seconds. The unit reboots. Press the reset button for approximately five seconds. The unit reboots.

To restore factory defaults using the reset button

1. Press the reset button continuously for 30 seconds. The unit restores factory defaults.
6 Accessing the CM-3102 via a Web Browser

The CM-3102 includes a web interface that enables it to be configured and operated from a web browser (32-bit version of Internet Explorer 10 and above).

To access the unit via the web browser

1. Open Internet Explorer.
2. Enter the unit's IP address in the browser’s address bar.

Note:
1. When the HTTPS feature is enabled, by default the system uses HTTPS login mode (e.g., https://192.168.0.250) when you enter the IP address.
2. If you want to use HTTP mode to log into the device, enter http://IP address (e.g., http://192.168.0.250).

3. Press the ENTER key on your PC keyboard. The unit’s Login window is displayed. See Figure 14: Login Window (page 23).
4. Enter the user name (default: Admin) and password (default: 1234) to log into the system. The unit’s web interface opens. See Figure 15: Web Interface (page 23).

Note: The user name and password are case-sensitive.

5. If you are using the system for the first time or you have uploaded a new firmware version, click the message displayed on the screen to download to allow the MediaPlayer Control Module.exe plug-in.

6. Click Allow. The Windows Installer opens and the Ariel Player Wizard dialog box is displayed. Follow instructions in section 5.4.2, Configuring the Unit’s Initial IP Address.
6.1 CM-3102 Web Interface

The camera’s web interface depends on the model.

6.1.1 CM-3102-01-I Web Interface

The following information is displayed in the upper right corner of the GUI:

- **Language Bar** – Select the language for the web interface: English, Arabic, Czech, Simplified Chinese, Traditional Chinese, French, German, Hungarian, Italian, Japanese, Polish, Portuguese, Russian, or Spanish
- **User Name** – Displays the user name. By default, Admin is displayed.
- **Logout Link** – Click **Logout** to exit the web interface.
- **Model Number** – Displays the model number.

Above the Live View window, the selected video format, date and time are displayed. Below the Live View window, the firmware version is displayed.

On the CM-3102-01-I, to the left of the Live View window, the following View Mode buttons are displayed:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Snapshot button</td>
<td>Click the button to take a snapshot.</td>
</tr>
<tr>
<td>Full screen button</td>
<td>Click the button to display the live view in full-screen mode. To switch back to Live View mode, right-click on the screen and click <strong>Normal Display</strong>, or press the ESC key on your keyboard.</td>
</tr>
<tr>
<td>Manual recording button</td>
<td>The button indicates the recording status: red when recording is On or gray when recording is Off.</td>
</tr>
</tbody>
</table>
From the Navigation Bar, select one of these tabs:

- **Live** – Displays the **Live View** screen
- **Settings** – Displays the **Settings** sidebar

### 6.1.2 CM-3102-11-I Web Interface

Unlike the CM-3102-01-I, the CM-3102-11-I web interface includes a Mic button and Lens Control button in the **View Mode** panel. Except for these buttons and the model number, the web interfaces are identical.

![CM-3102-11-I Live View Screen with Callouts](image)

**Figure 30: CM-3102-11-I Live View Screen with Callouts**

The following information is displayed in the upper right corner of the GUI:

- **Language Bar** – Select the language for the web interface: English, Arabic, Czech, Simplified Chinese, Traditional Chinese, French, German, Hungarian, Italian, Japanese, Polish, Portuguese, Russian, or Spanish
- **User Name** – Displays the user name. By default, **Admin** is displayed.
- **Logout Link** – Click **Logout** to exit the web interface.
- **Model Number** – Displays the model number.

Above the **Live View** window, the selected video format, date and time are displayed. Below the **Live View** window, the firmware version is displayed.

On the CM-3102-11-I, to the left of the **Live View** window, the following **View Mode** buttons are displayed:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Snapshot button</td>
<td>Click the 📸 button to take a snapshot.</td>
</tr>
<tr>
<td>Full screen button</td>
<td>Click the 📸 button to display the live view in full-screen mode. To switch back to Live View mode, right-click on the screen and click <strong>Normal Display</strong>, or press the ESC key on your keyboard.</td>
</tr>
</tbody>
</table>
### Accessing the CM-3102 via a Web Browser

#### Manual recording button
The button indicates the recording status: red when recording is on or gray when recording is off.

#### Mic button
Click the **Mic** button to enable the local site to talk to the remote site. This function is available only to an Operator or Administrator. Click the button to switch it on/off. The button allows the user to listen to audio streaming over the web if (a) audio is enabled and (b) if an audio event is enabled and triggered by exceeding the threshold. See [Audio (CM-3102-11-I)](#).

#### Lens Control button
Clicking the **Lens Control** button opens the **System > Lens Control** screen for controlling the lens’ zoom and focus.

From the Navigation Bar, select one of these tabs:
- **Live** – Displays the **Live View** screen
- **Settings** – Displays the **Settings** sidebar

### 6.2 Live View

To start **Live View**
1. From the Navigation Bar, click **Live View**. The **Live View** screen opens. See Figure 30: CM-3102-11-I Live View Screen with Callouts.
2. Click one of the buttons listed above for the desired action from the Live View toolbar.

The following sections include the following topics:
- **Recording** (page 34)
- **Capturing a Picture** (page 35)
- **Viewing Live Video from a Media Player** (page 36)

### 6.2.1 Recording

Manual recordings (which are triggered from the **Live View** screen) are stored on the PC.

#### To start recording a Live View scene
1. Click the red **Manual Recording** icon on the toolbar. The camera starts recording. A red dot is displayed in the upper right corner of the **Live View** window, under the date and time display.

   **Note:**
   In order to save recordings on your PC, Internet Explorer should be run as Administrator.

2. Select the directory and folder to save the video, which is an .avi file.
3. Click the icon to stop recording. The icon turns gray.

#### To playback a Live View recording
1. Open the folder on the PC where the recording is stored.
2. Select the file.
Recordings that are triggered by events (such as motion detection) may be stored on a microSD card inserted in the camera. (Maximum 128GB, Minimum 4GB recommended). The card is not included.

To view a triggered event recording
1. In your browser, enter the camera’s FTP address (ftp://camera_ip/).
2. Enter the Admin user name and password.
3. Open the folder for the event according to the type of event (motion detection, tampering, etc.). Files are displayed chronologically according to most recent date.
4. Select the file.

6.2.2 Capturing a Picture
It is possible to capture a picture as a snapshot in Live View mode and save it on your PC as a .jpeg or .png file image.

Note:
In order to save snapshots on your PC, Internet Explorer should be run as Administrator.

To capture a snapshot in Live View mode
1. In Live View mode, click the Snapshot button on the toolbar to capture the live pictures.

To view a Live View snapshot
1. Open the folder on the PC where the snapshot is stored.
2. Select the file.

Snapshots that are triggered by events (such as motion detection) may be stored on a microSD card inserted in the camera. (Maximum 128GB, Minimum 4GB recommended). The card is not included.

To view a triggered event snapshot
1. In your browser, enter the camera’s FTP address (ftp://camera_ip/).
2. Enter the Admin user name and password.
3. Open the folder for the event according to the type of event (motion detection, tampering, etc.). Files are displayed chronologically according to most recent date.
4. Select the file.
6.2.3 Viewing Live Video from a Media Player

The Live View main stream and sub-stream can be viewed with a media player, such as VLC (download from http://www.videolan.org/vlc/index.html). Streams can be viewed for the three channels and two video encoding formats (H.264 and MJPEG).

The camera supports sending unicast and multicast streams via the RTSP protocol. Unicast streams include the suffix “stream” followed by the stream number without a space. Multicast streams include the suffix “streamXm”, where “X” is the stream number (1, 2 or 3).

**To view a media stream with VLC**

1. Open VLC.
2. From the Media tab, select Open Network Stream. The Open Media screen is displayed.

![VLC Open Media Screen](image)

3. In the Network tab, enter the URL for the stream in the address bar:
   - The syntax for entering the URL in the media player for the main stream is: rtsp://(camera IP address)/(Unicast stream 1) or (Multicast stream 1). For example, rtsp://192.168.0.250/stream1 for a unicast stream.
   - The syntax for entering the URL in the media player for the second stream is: rtsp://(camera IP address)/(Unicast stream 2) or (Multicast stream 2). For example, rtsp://192.168.0.250/stream2 for a unicast stream.
   - The syntax for entering the URL in the media player for the third stream is: rtsp://(camera IP address)/(Unicast stream 3) or (Multicast stream 3). For example, rtsp://192.168.0.250/stream3m for a multicast stream.

**Note:**

1. It is also possible to change the syntax on the RTSP page, although this is not recommended if the camera is attached to a VMS.
2. Verify that the resolution entered in URL string agree with the resolution set in the Streaming > Video Settings screen.
4. Click **Play**. The video stream is displayed in the media player. If available, audio will also be streamed (CM-3102-11-I only).

![Figure 32: Media Player Screen](image)

### 6.3 Settings

Device and client PC parameters are set from the **Settings** tab in the navigation bar. Upon clicking **Settings**, the **Settings** menu is displayed in the sidebar. Three sections are displayed: **System**, **Streaming**, and **Camera**.

![Figure 33: Unexpanded Sidebar](image)

### 6.3.1 System Tab

The **System** tab is used for configuring essential system settings. Click the **System** tab to expand the menu.

The CM-3102-01-I includes the following **System** menu:

![Figure 34: CM-3102-01-I System Menu](image)
The CM-3102-11-I includes the following *System* menu:

![System Menu Diagram](image)

*Figure 35: CM-3102-11-I System Menu*

Click the link to open the tabs for the various functions:

- **Lens Control** *(CM-3102-11-I only)*
- **Basic Configuration**
- **User Accounts**
- **Network**
- **Events Source**
- **Events Handler**

### 6.3.1.1 Lens Control *(CM-3102-11-I only)*

Available only on the CM-3102-11-I, the **Lens Control** screen enables control of the lens zoom and focus functions.

![Lens Control Screen Diagram](image)

*Figure 36: CM-3102-11-I Lens Control Screen*
To set the zoom control
1. In the Zoom Control section, move the slider to the desired zoom between Wide (1.00) to Tele (3.00).

To set Auto Focus
1. In the Focus Control section, click Start. Auto Focus is adjusted.

Note:
If the Auto Focus function does not produce a clear picture, do the following:
1. Click Reset in the Reset Lens section.
2. Click Start in the Focus Control section. The image refocuses.
3. Continue with the lens setup procedure.

To manually set the focus
1. In the Focus Control section, move the slider to the desired focus between Far (1) to Near (100).
2. From the Step drop-down list, select the number of steps to set the focus: 1, 2, 4, 8, 16, 32, 64, or 128.

To set the Zoom Trigger Control
1. In the Zoom Trigger Control section, from the Zoom Trigger drop-down list, select ON or OFF. This setting determines if the camera will automatically focus itself after the zoom has been changed.

To revert to the previous settings
1. In the Restore Position section, click Start. The previous settings are restored.

Note:
After clicking the Restore Position Start button, it is necessary to click the One-Push AF Start button in the Focus Control section to refocus the lens.

6.3.1.2 Basic Configuration
The Basic Configuration tab includes the following screens:

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Audio</th>
<th>Firmware</th>
<th>Basic Operations</th>
<th>OSD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>(CM-3102-11-I only)</td>
<td></td>
</tr>
</tbody>
</table>

6.3.1.2.1 Date & Time
The current time is displayed in the Current Camera Time text box. To set the date and time, select Basic Configuration > Date & Time. The Date & Time screen is displayed.
To change the date and time

1. Select one of the following options
   - **Manual Settings** – Enter the date and time in the respective field.
   - **Synchronize with PC** – Enter the date and time in the respective field.
   - **Synchronize with NTP Server** – Selecting this option opens the NTP Settings section:

```
<table>
<thead>
<tr>
<th>NTP Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable</td>
</tr>
<tr>
<td>Server Address</td>
</tr>
<tr>
<td>Synchronization Period</td>
</tr>
</tbody>
</table>
```

   a. Enter the following details in the NTP Setting section:
      - **Enable** – From the drop-down list, select Manual to set the NTP server manually, or From DHCP Server to set the time according to the network DHCP server.
      - **Server Address** – Enter the IP address for the NTP server.
      - **Synchronization Period** – Select a number between 1-24 for the frequency (in number of hours) that the camera will synchronize with the NTP time server (i.e., every one hour, every two hours, etc.).

2. In the Time Zone Setting section, from the Area drop-down list, select your local time zone.
3. Click **Save**. The new time is displayed in the Current Camera Time text box.

### 6.3.1.2.2 Audio (CM-3102-11-I only)

Available only on the CM-3102-11-I, the Audio screen is used for configuring Audio In settings.

```
<table>
<thead>
<tr>
<th>Audio In Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable</td>
</tr>
<tr>
<td>Encoding</td>
</tr>
<tr>
<td>Level</td>
</tr>
</tbody>
</table>
```

To enable audio settings

1. From the **Enable** drop-down list, select **ON**.
2. From the **Encoding** drop-down list, select **G.711 a-law, G.711 μ-law, or AAC**. The default is **AAC**.
3. From the **Level** drop-down list, select **High**, **Mid**, or **Low**.
6.3.1.2.3 Firmware

The Firmware screen displays and is used to update the system firmware, and to display the hardware version, product name (model number), product serial number, and product MAC address. To access the Firmware screen, select Basic Configuration > Firmware.

![Firmware Screen](image)

To update system firmware
1. Click Browse to locate the firmware file.
2. Select the file. The file name is displayed (for example, ArielFHD_20160308.tar).

**Note:**
If you are upgrading from the GA firmware version 01.05.32 or 01.05.32.5 to version 01.05.37.4 or higher, you must update the .bin file from DNA version 2.1.2.4 or higher.

3. Click Upgrade. The upgrade process takes about three minutes. After the firmware has upgraded successfully, the camera reboots. The following dialog box is displayed:

![Rebooting Complete Dialog Box](image)

4. Click OK. The Live screen opens.
5. When the Internet Explorer dialog box asks you to close the window, click Yes. The window closes.
6. Open a new window and enter the camera's URL. The Login window opens. See Figure 14: Login Window.
7. Enter your user credentials and log into the camera. The new firmware version is displayed in the Firmware Version text box.

6.3.1.2.4 Basic Operations

The Basic Operations screen is used for the following functions:

- Setting the TV format
- Importing settings from another unit
- Exporting settings to another unit
- Rebooting the camera
Restoring partial factory defaults

Restoring full factory defaults

Click Reboot to save configured settings.

Click Partial factory defaults to restore factory defaults, but retain network settings (IP address, netmask address, and gateway address), TV format, and image rotation settings.

Click Full factory defaults to restore factory defaults, including network settings.

Caution:
Selecting Full factory defaults causes the camera to lose all network settings.

Attention:
Sélection par Défaut Complet d’Usine entraîne la caméra de perdre tous les paramètres réseau.

To select the TV format
1. Select Basic Configuration > Basic Operations. The Basic Operations screen is displayed.
2. From the drop-down list, select NTSC or PAL. The default is NTSC.

To import a setting
1. Click Browse to select the file.
2. Click Import to upload the file.

To export a setting
1. Click Export. An information bar opens.
2. Click Save in the information bar to save the file.

To reboot the camera
1. Click Reboot. The camera reboots. After the reboot finishes, a popup window opens with the message “Rebooting complete”.
2. Click OK. A dialog box opens, requesting you to close the tab in your browser.
3. Close the tab.
4. Open a new tab in your browser, and re-enter the camera’s IP address. The camera’s Login window opens.
5. Enter your login credentials. The camera’s home page opens.
To restore partial factory defaults

1. Click **Partial factory defaults**. The camera reboots. After the reboot finishes, a popup window opens with the message “Rebooting complete”.

   **Note:**
   Since the unit’s IP address might change when restoring full factory defaults, it is recommended to use DNA to discover the unit after rebooting.

2. Click **OK**. A dialog box opens, requesting you to close the tab in your browser.
3. Close the tab.
4. Open a new tab in your browser, and re-enter the camera’s IP address. The camera’s **Login** window opens.
5. Enter your login credentials. The camera’s home page opens.

To restore full factory defaults

1. Click **Full factory defaults**. The camera reboots. After the reboot finishes, a popup window opens with the message “Rebooting complete”.

   **Note:**
   Since the unit’s IP address might change when restoring full factory defaults, it is recommended to use DNA to discover the unit after rebooting.

2. Click **OK**. A dialog box opens, requesting you to close the tab in your browser.
3. Close the tab.
4. Open a new tab in your browser, and re-enter the camera’s IP address. The camera’s **Login** window opens.
5. Enter your login credentials. The camera’s home page opens.
6.3.1.2.5  OSD

The OSD (On-Screen Display) screen is used for setting the background color, text color, and location for displaying the date or text in two configurable locations on the Live View window. It is also possible to set the background color and text color to display upon the occurrence of an event.

Set the OSD location according to the following coordinates on the X and Y axes:

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1x1</td>
<td>2x1</td>
<td>3x1</td>
<td>4x1</td>
<td>5x1</td>
<td>6x1</td>
<td>7x1</td>
<td>8x1</td>
<td>9x1</td>
<td>10x1</td>
</tr>
<tr>
<td>2</td>
<td>1x2</td>
<td>2x2</td>
<td>3x2</td>
<td>4x2</td>
<td>5x2</td>
<td>6x2</td>
<td>7x2</td>
<td>8x2</td>
<td>9x2</td>
<td>10x2</td>
</tr>
<tr>
<td>3</td>
<td>1x3</td>
<td>2x3</td>
<td>3x3</td>
<td>4x3</td>
<td>5x3</td>
<td>6x3</td>
<td>7x3</td>
<td>8x3</td>
<td>9x3</td>
<td>10x3</td>
</tr>
<tr>
<td>4</td>
<td>1x4</td>
<td>2x4</td>
<td>3x4</td>
<td>4x4</td>
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</tr>
</tbody>
</table>

Figure 43: OSD Location Coordinates

To configure OSD settings
1. Select Basic Configuration > OSD. The OSD screen is displayed.

Figure 44: OSD Screen
2. In the Basic Settings section, configure the following settings for OSD-1 and OSD-2:
   - Enable – From the drop-down list, select one of the following:
     - Date – Enables you to enter the date to display.
     - Text – Enables you to enter the time to display.
     - OFF – Disables the OSD function. This is the default setting.
   - Background Color – From the drop-down list, select Black or Transparent (default setting).
   - Text Color – From the drop-down list, select Black or White (default setting).
   - Location X – Move the slider from 1 to 10 to set the location on the screen for the OSD. The default setting is 1.
   - Location Y – Move the slider from 1 to 10 to set the location on the screen for the OSD. The default setting is 1.

3. In the Event section, configure the following settings in case an event occurs:
   - Background Color – From the drop-down list, select Black or Transparent (default setting).
   - Text Color – From the drop-down list, select Black or White (default setting).
   - Location X – Move the slider from 1 to 10 to set the location on the screen for the OSD. The default setting is 1.
   - Location Y – Move the slider from 1 to 10 to set the location on the screen for the OSD. The default setting is 1.

4. Click Save when finished.

6.3.1.3 User Accounts

The User Accounts screen is used for creating, modifying, and deleting accounts; creating or modifying credentials; and for assigning user access level (Administrator, Operator, and User). It is possible to create up to 10 users, in addition to the default Administrator, which cannot be deleted. There can be multiple users of all types.

![User Accounts Account Setting Screen](image)

**Figure 45: User Accounts-Account Setting Screen**

**Note:**

1. User Name and Password can include up to 16 characters, including '0' to '9', 'a' to 'z', 'A' to 'Z', '!', '@', '#', '$', '%' and '@'.
2. The user name and password are case-sensitive.
The following privileges are assigned to each access level:

- **An Administrator** has access to all screens. By default, the camera includes the Administrator access level. There can be more than one Administrator. The default Administrator cannot be deleted.
- **An Operator** has access to the Live View screen. An Operator can change the playback stream, take and store a snapshot, record live video and view it in full screen mode. There can be more than one Operator.
- **A User** can only view the Live View screen. A maximum of 9 Users is possible.

**To modify default Administrator credentials**
1. Click **Modify**. The **Access Level** dialog box opens.

   ![Figure 46: Default Administrator Access Level Dialog Box](image)

2. For security reasons, enter a new User Name and/or Password. The default User Name is “Admin” and the default Password is “1234”. See the next section for conventions regarding the User Name and Password.
3. Click **Save**.

**To add a new operator or user**
1. Click the empty row.

   ![Figure 47: Add User Dialog Box](image)

2. Click **Add**. The **Access Level** screen opens.

   ![Figure 48: Empty Access Level Dialog Box](image)
3. Select Operator or User, and enter the User Name and Password.

![Filled Access Level Dialog Box](image)

*Figure 49: Filled Access Level Dialog Box*

4. Click Save. The new Operator or User name is displayed in the Account Setting list.

![Updated Account Setting List](image)

*Figure 50: Updated Account Setting List*

To modify an operator or user

1. Click Modify.
2. Enter the new User Name or Password.

To delete an operator or user

1. Click Delete. The operator or user is deleted from the Account Setting list.
6.3.1.4 Network

The **Network** tab includes the following screens:

<table>
<thead>
<tr>
<th>General</th>
<th>FTP Server</th>
<th>RTSP</th>
<th>SNMP</th>
<th>802.1X</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Filter</td>
<td>DDNS</td>
<td>LDAP</td>
<td>SSL</td>
<td></td>
</tr>
</tbody>
</table>

### 6.3.1.4.1 General

The **General** screen is used for configuring most network settings.

![General Screen](image)

**Figure 51: Network > General Screen**

**To configure basic settings**

1. In the **Basic Settings** section, do the following:
   - a. In the **Device Name** text box, enter a friendly name for the camera.
   - b. In the **HTTP Port** text box, enter the port number. The range is from 1025 to 65535. The default port is 80.
   - c. From the **Enable LDAP** drop-down list, select **ON** or **OFF**. If you select **ON**, verify that the information in **Network > LDAP** page is correct and that the LDAP server is online. The default is **OFF**.
2. Click **View** to view current network settings. The Internet Explorer **Basic Settings** dialog box opens, displaying network interface information, including Ethernet connection speed, Ethernet NIC MAC address, unit IP address, multicast address, and subnet mask. In the case of an IPv6 connection, the IPv6 address and IPv6 DNS address also are displayed.

![Figure 52: Basic Settings Dialog Box](image)

**To configure IP settings**

1. In the **IP Settings** section, configure the following settings:
   a. **Mode** – From the drop-down list, select one of the following:
      - **Manual** – Used for connecting to the network via a static IP address.
      - **PPPoE** – The camera can access the network via a DSL modem using the Point-to-Point Protocol over Ethernet (PPPoE). When connecting via a PPPoE connection, the **IP Address** field is disabled. After selecting this mode, enter the User Name and Password for the PPPoE account.
      - **DHCP** – Used for connecting to the network via a DHCP server. In DHCP mode, the **IPv4 Address**, **IPv4 Subnet Mask**, and **IPv4 Default Gateway** fields are disabled.
   b. **IPv4 Address** – The IP address is necessary for network identification. Enter the IPv4 address if you are using IPv4 to connect to the network in Manual mode. In PPPoE and DHCP modes, the IPv4 address is assigned automatically.
   c. **IPv4 Subnet Mask** – Used to determine if the destination is in the same subnet. The default value is 255.255.255.0. Enter the IPv4 subnet mask address if you are using IPv4 to connect to the network in Manual mode. In PPPoE and DHCP modes, the IPv4 subnet mask address is assigned automatically.
   d. **IPv4 Default Gateway** – Used to forward frames to destinations in a different subnet. An invalid gateway setting causes transmission to destinations in other subnets to fail. Enter the IPv4 default gateway address if you are using IPv4 to connect to the network in Manual mode. In PPPoE and DHCP modes, the IPv4 default gateway address is assigned automatically.
   e. **IPv6 Enable** – If you are using IPv6, select the checkbox to enable IPv6.
   f. **Accept IPv6 Router Advertisement** – If you are using IPv6, select **ON**. The default is **OFF**.
   g. **Enable DHCPv6** – If you are using IPv6, select **ON**. The default is **OFF**.
   h. **IPv6 Address** – If you are using IPv6, enter the IPv6 address.
   i. **Subnet Prefix Length** – If you are using IPv6, enter the subnet prefix length (1-128 digits).
IPv6 Default Router Address – If you are using IPv6, enter the IPv6 default router address.

Subnet Prefix Length – If you are using IPv6, enter the subnet prefix length (1-128 digits) for the IPv6 Default Router Address.

IPv6 DNS – If you are using IPv6, enter the IPv6 DNS address.

**To configure the Wire Setting**

1. In the Wire Setting section, from the Speed & Duplex drop-down list, select one of the following:
   - 10 Mbps Half Duplex
   - 10 Mbps Full Duplex
   - 100 Mbps Half Duplex
   - 100 Mbps Full Duplex
   - Auto (default setting)

**To enable UPnP settings**

1. In the UPnP section, from the Enable UPnP drop-down list, select ON. The default is ON. This enables the camera to be detected by any unit on the LAN.
2. From the Mode drop-down list, select one of the following:
   - IP and Device Name – The camera connects to the UPnP server by using its IP address and default device name. This is the default setting.
   - Device Name – The camera connects to the UPnP server by using the default camera name.
   - User Input – The camera connects to the UPnP server by using a friendly name. Enter the name in the Friendly Name text box that opens when this option is selected:

   ![UPnP User Input Screen](image)

   *Figure 53: UPnP User Input Screen*

**To enable SSL**

1. In the SSL section, from the Enable SSL drop-down list, select ON. The default is OFF.

   **Note:**
   You must install or generate an SSL certificate before enabling SSL.

**6.3.1.4.2 FTP Server**

The camera includes a built-in FTP server which enables remote access to files of events that are captured in snapshots or recorded on clips and are stored on the camera’s microSD card. The FTP Server screen is used to enable remote access of the camera’s microSD card. No configuration of the camera’s internal FTP server is required by the user. The camera’s IP address is ftp://<camera IP address>.
To access the FTP server

1. From the *Enable* drop-down list, select *ON*. The default is *OFF*.

![Network > FTP Screen](image)

**Figure 54: Network > FTP Screen**

2. Click **Save**.

**Note:**
Even when set to *Off*, recordings and snapshots will still be stored in the camera’s microSD card. However, the user will not be able to remotely access them via FTP.

6.3.1.4.3 **RTSP**
The RTSP screen is used for transmitting the encoded video stream. The RTSP protocol is used for establishing the connection and controlling the streaming data between the camera and a device over the web. Each stream can be sent by unicast to one device or broadcasted by multicast to multiple devices. Unicast requires larger network bandwidth and more server resources, but is more stable than multicast, which requires more settings.

![Network > RTSP Screen](image)

**Figure 55: Network > RTSP Screen**

**To configure basic settings**

1. In the *Login ID* text box, enter your Login ID number.

**Note:**
It is recommended, but not necessary, to enable authentication in order to use RTSP.
2. From the Authentication drop-down list, select ON to encrypt the transmission. The default is OFF.

3. In the Password text box, enter your password after selecting Authentication ON.

4. In the Port text box, enter the RTSP network port. The default is 554. The range is 1025 to 65535.

5. From the Auto Connect drop-down list, select ON or OFF. The default is OFF.

**To configure the multicast address**

1. In the Stream1 section, in the URL text box, enter the RTSP server’s URL. The default is stream1.

2. From the Metadata drop-down list, select ON or OFF. The default is OFF.

3. From the Address Type drop-down list, select Manual or Auto. The default is Auto.

4. In the Multicast URL text box, enter the multicast URL. The default is stream1m. Valid multicast addresses are in the range 224.0.1.1 – 239.255.255.254.

**Note:**

Switches, routers and devices must be configured to support multicast if this mode is selected.

5. In the Video Address text box, enter the IP address for the RTSP server.

6. In the Video Port text box, enter the network port number for communicating with the RTSP server.

7. In the Meta Address text box, enter the IP address to which the metadata is sent.

8. In the Meta Port text box, enter the network port number for transmitting the metadata.

9. If you are using the second or third stream, in the Stream2 or Stream3 section, repeat the above steps.

10. Click Save.
6.3.1.4.4 SNMP

The SNMP screen enables the network management system to use the Simple Network Management Protocol (SNMP) to remotely monitor and manage the camera. Select one of the following SNMP versions: SNMP v1, SNMP v2c, or SNMP v3.

![Figure 56: Network > SNMP Screen](image)

To use SNMP v1
1. From the SNMP v1 section’s Enable drop-down list, select ON. The default is OFF.
2. Click Save.

To use SNMP v2c
1. From the SNMP v2c section’s Enable drop-down list, select ON. The default is OFF.
2. In the Read Community String text box, enter the community name that has read-only access to all supported SNMP objects. The default value is public.
3. In the Write Community String text box, enter the community name that has read/write access to all supported SNMP objects (except read-only objects). The default value is private.
4. In the Trap Community String text box, enter the community to use when sending a trap message to the management system. The default value is public. Traps are used by the camera to send messages to the management system for important events or status changes.
5. Click Save.

To use SNMP v3
1. From the SNMP v3 section’s Enable drop-down list, select ON. The default is OFF.
2. From the Authentication Mode drop-down list, select MD5, SHA, or NONE (default).
3. If you select MD5 or SHA, from the Privacy Mode drop-down list, select AES, DES, or NONE (default).
4. Enter the User Name. The default is initial.
5. If you select MD5 or SHA, enter the Authentication Password in the Authentication Password text box.
6. The Privacy Password text box is disabled.
7. Click Save.
To use traps
1. In the Trap section, from the Mode drop-down list, select V1, V2C, V3, or OFF, according to the SNMP version that you select above. The default is OFF.
2. From the Heartbeat drop-down list, select ON or OFF. The default is OFF. When selected, this enables you to ping the VMS.
3. From the Event drop-down list, select ON to notify the VMS in case of an event. The default is OFF.
4. In the Target IP text box, enter the IP address of the Trap Host.
5. In the Heartbeat Interval text box, enter the interval of time in seconds for the camera to ping the VMS, for example, every 10 seconds. The range is 5-600. The default is 30.
6. Click Save.

To download the SNMP MIB
1. In the Download MIB section, click Download. The database used for managing the entities in the communications network is downloaded.

6.3.1.4.5 802.1X
The 802.1X screen is used for enabling the camera to access a network protected by the 802.1X/EAPOL (Extensible Authentication Protocol over LAN) authentication protocol. Before using this function, you must register a user name and password for the 802.1X server and configure the authentication server. Contact the network administrator to obtain certificates, user IDs, and passwords.

To enable 802.1X
1. From the Protocol drop-down list, select one of the following: EAP-MD5, EAP-TTLS, MD5-PEAP, or NONE. The default is NONE.

Figure 57: Network > 802.1X Screen

2. Click Save. The Basic Settings screen for the selected protocol opens.

To enable EAP-MD5
1. Select EAP-MD5. The Basic Settings screen opens.

Figure 58: EAP-MD5 Screen

2. Enter the User Name and Password in the respective text box.
3. Do one of the following:
   - Click Save. The status is displayed as “Not yet” until the configuration is saved.
   - Click Test and Save to test and save the configuration.
To enable EAP-TTLS

1. Select EAP-TTLS. The **Basic Settings** screen opens.

![Figure 59: EAP-TTLS Screen](image)

2. From the *Inner Authentication* drop-down list, select one of the following protocols: CHAP, EAP-MSCHAPV2, MD5, MSCHAP, MSCHAPV2, or PAP.
3. Enter the User Name and Password in the respective text box.
4. Enter the Anonymous ID in the *Anonymous ID* text box.
5. Click **Browse** to download the CA Certificate. The Status is displayed as “Not Installed” until the CA certificate is downloaded.
6. Do one of the following:
   - Click **Save**. The status is displayed as “Not Installed” until the configuration is saved.
   - Click **Test and Save** to test and save the configuration.

To enable EAP-PEAP

1. Select EAP-PEAP. The **Basic Settings** screen opens. By default the *Inner Authentication* protocol is MSCHAPV2.

![Figure 60: EAP-PEAP Screen](image)

2. Enter the User Name and Password in the respective text box.
3. Click **Browse** to download the CA Certificate.
4. Do one of the following:
   - Click **Save**. The status is displayed as “Not Installed” until the configuration is saved.
   - Click **Test and Save** to test and save the configuration.
6.3.1.4.6 IP Filter

The IP Filter screen is used for restricting access to the camera by allowing or denying specific IP addresses. It is possible to filter up to 10 IP addresses. The options are Allow, Deny, or NONE (default).

To allow an IP address
1. From the Filter drop-down list, select Allow.
2. Check the Enable checkbox for each IP address for which you want to allow access.
3. Enter the IP address in the Address text box.
4. Click Save.

To deny an IP address
1. From the Filter drop-down list, select Deny.
2. Check the Enable checkbox for each IP address for which you want to deny access.
3. Enter the IP address in the Address text box.
4. Click Save.

6.3.1.4.7 DDNS

The DDNS (Dynamic DNS) screen is used for network access if you select PPPoE as the default network connection. Before configuring the system to use DDNS, you must first register with a DDNS service provider.

To use DDNS
1. From the Enable drop-down list, select ON. The default is OFF.
2. From the Type drop-down list, select the DDNS service provider:
   - DynDNS: custom@dyndns.org (default)
   - No-IP: default@no-ip.com
   - Two-DNS: default@two-dns.de
   - FreeDNS: default@freedns.afraid.org
3. Enter the Host Name, User Name, and Password in the respective text box.
4. If you are using FreeDNS, the Hash text box also is displayed. Enter the Hash value, which is a hash of your user name and password. It is available from http://freedns.afraid.org.
5. Click Save.
6.3.1.4.8 LDAP

The LDAP screen is used for configuring use of the Lightweight Directory Access Protocol, an industry-standard protocol for accessing and maintaining distributed directory information services over an IP network.

To configure LDAP basic settings
1. In the Server text box, enter the LDAP server address.
2. In the Port text box, enter the network port number of the LDAP server. The range is 1025 to 65535. The default is 389.
3. In the Base DN text box, enter or edit the default Distinguished Name (Domain Components) of the parent entry. This is used for searching the directory tree in the LDAP server. The default setting is dc=ipcamera,dc=com.
4. In the Bind DN Template text box, enter or edit the attributes used for authenticating the camera on the LDAP server. The default setting is uid=%u,dc=users,dc=ipcamera,dc=com.
5. In the Search Template text box, enter or edit the attribute used for the Common Name. The default is cn=%u.

To configure group mappings
1. In the Admins text box, enter or edit the attributes used for searching for an Administrator.
2. In the Operators text box, enter or edit the attributes used for searching for an Operator.
3. In the Users text box, enter or edit the attributes used for searching for a User.

To configure authentication settings
1. Enter the User Name and Password in the respective text boxes to access the LDAP server.
2. Click Save.

6.3.1.4.9 SSL

The SSL screen is used for configuring the Secure Socket Layer (SSL) or Transport Layer Security (TLS) protocol, which protects camera settings and username/password information. SSL/TLS is used, in turn, by the HTTPS protocol for allowing secure IP connections between the camera and a web browser over HTTP.

Note:
SSL is enabled from the Network > General screen (page 48).
In order to use HTTPS on the camera, an HTTPS certificate must be installed. The HTTPS certificate can be obtained either by creating and sending a certificate request to a Certificate Authority (CA) or by creating a self-signed HTTPS certificate as described below.

**Note:**
The self-signed certificate does not provide the same level of security as a CA-issued certificate.

### To configure SSL settings

1. From the **Method** drop-down list, select one of the following: **Self-Signed**, **Request**, or **Upload Certificate**. The default is **NONE**.

   ![Network > SSL Screen](image)
   
   **Figure 64: Network > SSL Screen**

### To obtain a self-signed certificate

1. From the **Method** drop-down list, select **Self-Signed**. The **Self-Signed** screen is displayed.

   ![System > Network > SSL](image)
   
   **Figure 65: SSL Self-Signed Screen**

2. Enter the following information in the appropriate field. A definition of each of the required fields follows.

   - **Country Code** – Enter a two-letter combination code to indicate the specific country in which the certificate will be used. For instance, type “US” to indicate United States.
   - **Province Name** – Enter the local administrative region.
   - **City Name** – Enter other geographical information.
   - **Common Name** – Indicate the name of the person or other entity that the certificate identifies (often used to identify the website).
   - **Organization Name** – Enter the name of the organization to which the entity identified in **Common Name** belongs.
   - **Organization Unit Name** – Enter the name of the organizational unit to which the entity identified in the **Common Name** field belongs.
   - **Email Address** – Enter the email address of the person responsible for maintaining the certificate.
3. Click **Generate Certificate** to save the certificate request after completion. The details are displayed in the **Certificate Information** section that opens on the SSL screen.

![Certificate Information](image)

*Figure 66: SSL Certificate Information Section*

4. To delete the certificate, click **Delete Certificate**. The certificate is deleted.

**To request a certificate**

1. From the **Method** drop-down list, select **Request**. The **Request** screen is displayed.

![Request Screen](image)

*Figure 67: SSL Request Screen*

2. Follow steps 2-4 above to obtain a self-signed certificate.
6.3.1.5 Events Source

The Events Source tab is used for configuring general settings related to event notification. It includes the following screens:

<table>
<thead>
<tr>
<th>Defocus</th>
<th>Alarm</th>
<th>Audio</th>
<th>Motion</th>
<th>Network</th>
<th>Schedule</th>
<th>Tampering</th>
</tr>
</thead>
<tbody>
<tr>
<td>(CM-3102-11-I)</td>
<td>(CM-3102-11-I)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### 6.3.1.5.1 Defocus

The Events Source > Defocus screen is used for defining the actions to be taken when triggered by a defocus event: storing a snapshot; recording on the edge; defining email headers; defining text for the OSD; and setting the arming schedule. To use these functions, select the Enable checkbox. By default, Enable is not checked.

![Figure 68: Events Source > Defocus Screen](image)

To define the method to store a snapshot

1. In the Snapshot section, select the Store on Edge checkbox to store a snapshot on the camera’s microSD card. By default, it is not checked.
2. In the Snapshot section, select the Store to FTP checkbox to store a snapshot on a remote FTP site. By default, it is not checked.

To record an event on the camera

1. In the Recording section, select the Record on Edge checkbox to record a clip on the camera’s microSD card. By default, it is not checked.
2. Click Save.

To enable sending an email notification

1. In the Email section, select the Enable checkbox. By default, Enable is not checked.
2. In the Subject text box, enter the email subject text.
3. In the Message text box, enter the email message text.
4. Click Save.

To define OSD text

1. In the OSD section, select the Enable checkbox. By default, Enable is not checked.
2. In the Text text box, enter the text to display in the on-screen display.
3. Click Save.
To set the arming schedule

1. In the Arming Schedule Setting area, click **Edit**. The **Edit** screen opens.

```
<table>
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<th>Start Time</th>
<th>End Time</th>
<th>Action</th>
</tr>
</thead>
<tbody>
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<tr>
<td>00:00</td>
<td>23:59</td>
<td></td>
</tr>
</tbody>
</table>
```

2. In the **Start Time** column, enter the time(s) and day(s) you want to start recording.
3. In the **End Time** column, enter the time(s) and day(s) you want to stop recording.
4. Select the **Action** checkbox if you want an action to be taken upon recording.
5. Select the **Select/Deselect All** checkbox as required.
6. Click **Apply**. The times for the schedule are displayed in orange in the *Arming Schedule Setting* section of the *Defocus* screen.

![Updated Arming Schedule Setting Section](image)

**Figure 70: Updated Arming Schedule Setting Section**

**Note:**
1. You can record up to three clips per day.
2. You must separate the hours and minutes with a colon, i.e. 02:00

### 6.3.1.5.2 Alarm (CM-3102-11-I)

Available only on the CM-3102-11-I, the *Events Source > Alarm* screen is used for enabling an alarm when an event occurs and for defining actions when an alarm occurs.

![Events Source > Alarm Screen](image)

**Figure 71: Events Source > Alarm Screen**

**To enable an alarm**
1. Select the *Enable* checkbox.

**To select the type of alarm**
1. From the *Type* drop-down list, select *Normally Open* or *Normally Closed*.
To define the method to store a snapshot
1. See instructions in section 6.3.1.5.1.

To record the event on the camera
1. See instructions in section 6.3.1.5.1

To enable sending an email notification
2. See instructions in section 6.3.1.5.1.

To define OSD text
1. See instructions in section 6.3.1.5.1.

To set the arming schedule
1. See instructions in section 6.3.1.5.1.

6.3.1.5.3 Audio (CM-3102-11-I)
Available only on the CM-3102-11-I, the Events Source > Audio screen is used for setting the audio threshold level, which creates an audio event when the Sound Intensity Threshold is exceeded, and for storing events and sending alerts. In order to use this function, audio must be enabled from the System > Basic Configuration > Audio screen.

Figure 72: Events Source > Audio Screen
A graph displays audio when is detected. Audio that is below the Sound Intensity Threshold is displayed in green. When audio exceeds the defined threshold, it creates an audio event and is displayed in red.

![Figure 73: Sound Intensity Threshold](image)

A number of actions can be taken, including:

- Storing a snapshot of the audio event in the camera’s microSD card
- Sending a snapshot of the audio event to an FTP server
- Storing a recording of the audio event in the camera's microSD card
- Creating an OSD (On-Screen Display) overlay on the recording or snapshot
- Sending an email notification of the audio event

Setting a low threshold (for example, 25) means that the camera is more sensitive to noise, which results in more alerts (displayed in red). The setting depends on the situation and environment. If the scene is located in a quiet place, it is possible to use lower threshold. A noisy location requires a higher threshold.

When selecting Record to Edge, the recording includes the audio track. OSD must be enabled on the Events Source > Audio screen, as well as from the System > Basic Configuration > OSD screen, in order to insert on-screen displays on clips and snapshots.

**To enable using audio**
1. Select the Audio checkbox.

**To set the audio level**
1. Move the Sound Intensity Threshold slider to the desired level between 1-100.

**To define the method to store a snapshot**
1. See instructions in section 6.3.1.5.1.

**To record the event on the camera**
1. See instructions in section 6.3.1.5.1

**To enable sending an email notification**
1. See instructions in section 6.3.1.5.1.

**To define OSD text**
1. See instructions in section 6.3.1.5.1.

**To set the arming schedule**
1. See instructions in section 6.3.1.5.1.
6.3.1.5.4 Motion

The Events Source > Motion screen is used for defining the motion zone area settings; defining settings, including the method for storing a snapshot, recording on the edge, email headers, and text for the OSD; and for setting the arming schedule.

![Motion Screen](image)

Note:
If the camera is attached to Latitude, motion detection configuration should be done from Latitude Admin Center, not from the web interface.

To enable motion settings
1. Click Enable. By default, Enable is not checked.
2. Click Save Area.

To configure motion zone area settings
1. From the Sensitivity drop-down list, select High, Medium, or Low. The camera reacts to slight changes in motion or brightness in the motion zone when set to High, while the camera reacts to big changes in brightness or motion when set to Low.

To define the method to store a snapshot
1. See instructions in section 6.3.1.5.1.

To record the event on the camera
1. See instructions in section 6.3.1.5.1

To enable sending an email notification
1. See instructions in section 6.3.1.5.1.

To define OSD text
1. See instructions in section 6.3.1.5.1.
To set the arming schedule
1. See instructions in section 6.3.1.5.1.

6.3.1.5.5 Network
The Events Source > Network screen is used for enabling notification in case the network connection is lost or if there is another device that is using the same IP on the network as the camera.

To enable notification if the network connection is lost
1. In the Lost Network Connections section, select Enable. By default, Enable is not checked.
2. Click Save.

To start recording if the network connection is lost
1. In the Recording section, select the Record on Edge checkbox. By default, it is not checked.
2. Click Save.

To activate the on-screen display if the network connection is lost
1. In the OSD section, select Enable. By default, Enable is not checked.
2. In the Text text box, enter the text to display in the on-screen display.
3. Click Save.

To enable notification in case of a network conflict
1. In the Network Conflict section, select Enable. By default, Enable is not checked.
2. Click Save.

To start recording in case of a network conflict
1. In the Recording section, select the checkbox. By default, it is not checked.
2. Click Save.

To activate the on-screen display in case of a network conflict
1. In the OSD section, select Enable. By default, Enable is not checked.
2. In the Text text box, enter the text to display in the on-screen display.
3. Click Save.
6.3.1.5.6 Schedule

The Events Source > Schedule screen is used for setting a trigger interval for notifications, defining the method for storing a snapshot, recording on the edge, enabling email headers, defining the OSD text, and setting the alarm schedule.

![Image: Events Source > Schedule Screen](image)

**Figure 76: Events Source > Schedule Screen**

**To set a trigger interval**
1. Select **Enable**. By default, **Enable** is not checked.
2. Move the **Trigger Interval** slider from 1 to 3600 seconds. The default setting is 10 seconds.

**To define the method to store a snapshot**
1. See instructions in section 6.3.1.5.1.

**To record the event on the camera**
1. See instructions in section 6.3.1.5.1.

**To enable sending an email notification**
1. See instructions in section 6.3.1.5.1.

**To define OSD text**
1. See instructions in section 6.3.1.5.1.

**To set the arming schedule**
1. See instructions in section 6.3.1.5.1.
6.3.1.5.7 Tampering

The Events Source > Tampering screen is used for setting the sensitivity of the camera in case of tampering.

![Image of Tampering Screen]

**Figure 77: Events Source > Tampering Screen**

To enable tamper detection
1. Select Enable. By default, Enable is not checked.
2. From the Sensitivity drop-down list, select High, Medium, or Low.

To define the method to store a snapshot
1. See instructions in section 6.3.1.5.1.

To record the event on the camera
1. See instructions in section 6.3.1.5.1.

To enable sending an email notification
1. See instructions in section 6.3.1.5.1.

To define OSD text
1. See instructions in section 6.3.1.5.1.

To set the arming schedule
1. See instructions in section 6.3.1.5.1.
6.3.1.6 Events Handler

The Events Handler tab is used for configuring settings for the various methods used for event notification. The tab includes the following screens:

Email    FTP    Recording Settings    SD Card    Snapshot

6.3.1.6.1 Email

It is possible to send notifications to up to 10 email addresses.

Note:
Before configuring email settings, check that:
- There is an SMTP mail server on the local area network (LAN).
- The network is connected to either an intranet or the Internet.
- TCP/IP settings, including DNS Server settings, are configured in the Network > General screen.

To configure email settings
1. Select the Email tab. The Email screen is displayed.

![Email Screen](image)

2. In the Basic Settings area, configure the following settings:
   a. Authentication – From the drop-down list, select one of the following authentication methods:
      - No_Auth – No email authentication method is used. This is the default setting.
      - SMTP Plain – PLAIN is the least secure of all the SASL (Simple Authentication and Security Layer) authentication mechanisms because the password is sent
unencrypted across the network. The PLAIN authentication mechanism is described in RFC 2595.

- **Login** – The Login mechanism is supported by Microsoft’s Outlook Express and by some other clients.
- **TLS-TTLS** – The Tunneled Transport Layer Security is used to tunnel an entire network stack to create a VPN.

b. **Server Address** – In the text box, enter the email server IP address.

c. **Port** – In the text box, enter the email server port number. The default port is 25.

d. **User Name** – In the text box, enter the email server user name.

e. **Password** – In the text box, enter the email server password.

3. In the **Sender Settings** area, configure the following settings:
   a. **Sender Email Address** – In the text box, enter the sender’s email address.
   b. **Attach Image** – From the drop-down list, select ON or OFF (default setting).

4. In the **Email Address List** section, do the following for each email address:
   a. Select the checkbox in the **Enable** column. By default, **Enable** is not checked.
   b. Enter the email address in the **Email Address** column.
   c. Click **Save**.

6.3.1.6.2 FTP

The FTP screen is used for configuring the settings of an FTP server located remotely on the network. The server is used for saving snapshots and recordings of events that are configured from the **Events Source** section and transmitted from the camera via FTP to the remote FTP server.

![Figure 79: Events Handler > FTP Screen](image)

To configure FTP server settings

1. In the **Server Address** text box, enter the FTP server IP address.
2. In the **Port** text box, enter the email server port number.
3. In the **User Name** text box, enter the FTP server user name.
4. In the **Password** text box, enter the FTP server manager’s password.
5. From the **Mode** drop-down list, select **Active** or **Passive** (default setting).

In passive mode, FTP the client initiates both connections to the server, solving the problem of firewalls filtering the incoming data port connection to the client from the server. In order to support passive mode FTP on the server-side firewall, the following communication channels must be opened:

- FTP server’s port 21 from anywhere (client initiates connection)
- FTP server’s port 21 to ports > 1023 (server responds to client’s control port)
- FTP server’s ports > 1023 from anywhere (client initiates data connection to random port specified by server)
Accessing the CM-3102 via a Web Browser

- FTP server's ports > 1023 to remote ports > 1023 (server sends ACKs and data to client's data port)

6. Click Save.

6.3.1.6.3 Recording Settings

The Recording Settings screen is used to configure recording settings.

![Recording Settings Screen](image)

**Figure 80: Events Handler > Recording Settings Screen**

**Note:**

In order to record, at least one stream must be set to **H.264**.

To configure recording settings:

1. From the Record Status drop-down list, select Video or Audio and Video.
2. From the Record Status drop-down list, select One Shot (default) or Continuous.
   - If you select One Shot, do the following:
     a. In the Clip Duration text box, enter a value from 5 to 10 seconds.

![One Shot Screen](image)

**Figure 81: Events Handler > Recording Settings > One Shot Screen**

b. In the Clip Size text box, enter a value from 10 to 20 MB.
   - If you select Continuous, in the Clip Size text box, enter a value from 10 to 20 MB.

![Continuous Screen](image)

**Figure 82: Events Handler > Recording Settings > Continuous Screen**

3. Click Save.
6.3.1.6.4 SD Card
The SD Card screen is used for configuring the microSD card. The card status is displayed in the Mount Status row. The status is displayed as mounted if the microSD card is installed and not_mounted if the card is not installed.

![Figure 83: Events Handler > SD Card Screen](image)

To configure the microSD card
1. From the Overwrite drop-down list, select ON. The default is OFF.
2. Click Save.

6.3.1.6.5 Snapshot
The Snapshot screen is used for configuring snapshot settings.

![Figure 84: Events Handler > Snapshot Screen](image)

To configure snapshot settings
1. In the Pre-Event Capture Count text box, enter the number of frames (1 to 10) to capture before taking a snapshot of an event. The default is 3 frames.
2. In the Event Capture Interval text box, enter the time interval (1 to 10 seconds) to capture between snapshots. The default is 1 frame.
3. In the Post-Event Capture Count text box, enter the number of frames (more than one) to capture after taking a snapshot. The default is 3 frames.
4. Click Save.
6.3.2 Streaming Tab

The **Streaming** tab is used for configuring video streaming settings, privacy zones, and region of interest settings.

6.3.2.1 Video Settings

The **Video Settings** screen is used for configuring video parameters such as resolution; video compression type and related settings; quality of service; and frame rate for the video streams. Additional settings are available when using H.264 compression.

![Video Settings Screen](image)

**Figure 85: Video Settings Screen**

To configure video settings

1. From the **Current Profile** drop-down list, select 1, 2, or 3. The default is 1.

   Each of the three Current Profiles has its own settings, which can include Resolution; Compression and associated settings; DSCP; Frame Rate; Rate Control; and Maximum Bit Rate. Each profile supports up to three concurrent streams (Stream1, Stream2, and Stream3), which can be configured separately to send two streams simultaneously with optimized quality and bandwidth.

2. From the **Corridor** drop-down list, select ON if you want to use this viewing mode. The image rotates 90° counter-clockwise (to the left) and is displayed in 16:9 aspect ratio. This mode is recommended when monitoring a long, narrow area, such as an aisle, hallway or corridor. This mode is referred to in Latitude as “90 and 270 degrees” mode.

   **Note:**
   You must select H.264 when operating in **Corridor** mode.
3. In the Stream1 section, configure the following settings:
   
a. From Resolution drop-down list, select:
   
   - For PAL systems: 1920x1080 (Full HD 1080p), 1280x720 (HD 720p), or 720 x 576 (D1). The default is 1920x1080.
   - For NTSC systems: 1920x1080 (Full HD 1080p), 1280x720 (HD 720p), or 720 x 480 (D1). The default is 1920x1080.

b. From the Compression drop-down list, select H.264 or MJPEG according to the required image quality and storage limitations. The default is H.264.
   
i. If you select H.264, the following fields are displayed:

   ![Figure 86: H.264 Settings](image)

   a. From the Profile drop-down list, select a profile: High Profile, Main Profile, or Baseline Profile. Each profile targets specific classes of applications.

   - **Baseline Profile (BP)**
     
     Primarily for low-cost applications that require additional data loss robustness, such as videoconferencing and mobile applications. This is the most common profile used in IP security cameras due to the low computational cost of processing the video.

   - **Main Profile (MP)**
     
     This profile provides improved picture quality at reduced bandwidths and storage costs and is becoming more common as the camera processors (DSPs) become more able to handle the processing load. Main Profile can save 10-12% over Baseline.

   - **High Profile (HP)**
     
     High Profile is the primary profile for HD broadcast applications, providing the best trade-off between storage size and video latency. It can save 10-12% of the storage cost over Main Profile. However, it may also increase video latency, depending on the stream structure. This is the default profile.

   b. Set the GOP to a value from 1-60 (NTSC) or 1-50 (PAL). The default is 30 for NTSC and 25 for PAL (one I-Frame transmitted every second).

   The GOP is a group of successive pictures within a coded video stream. Each coded video stream consists of successive GOPs. GOP structure, specifies the order in which intra-coded frames and inter-coded frames are arranged. The GOP uses I-Frames (Intra-coded Frames), which are static image files (frames), as a reference for efficient H.264 video compression. Transmitted video frames are compared to the I-Frame as they are transmitted. Video quality is higher when the interval between I-Frames is shorter, but the video needs more network capacity. When the interval between I-Frames is longer, the video transmission uses less bandwidth, but the video quality is lower.
ii. If you select MJPEG, the following fields are displayed:

![Compression MJPEG](image)

- Quality Level

![Quality Level Mid](image)

**Figure 87: MJPEG Settings**

a. From the Quality Level drop-down list, select High, Mid, or Low. The default is Mid. Low produces the highest image quality, but increases the file size. High produces the lowest image quality, but decreases the file size.

c. In the DSCP text box, enter a value between 0-63. The default DSCP value is 0 (DSCP disabled).

The DSCP (Differentiated Services Code Point) value defines the priority level or QoS (Quality of Service) for the specified type of traffic. The higher the value that is entered, the higher the priority, which reduces network delay and congestion. The camera supports the Video DSCP class, which consists of applications such as HTTP, RTP/RTSP, and RTSP/HTTP.

**Note:**

Remember to synchronize the QoS setting of the camera with the network router.

d. Move the Frame Rate slider to a value between 1-30 for NTSC or 1-25 for PAL systems. The maximum frame is displayed by default. The higher the FPS, the smoother the motion in the video.

e. The Rate Control is pre-configured and cannot be changed.

**Note:**

The Rate Control setting is displayed only when H.264 is selected.

f. Set the Max Bit Rate to a value between 64 to 20000. The default settings are 3110 kbps for 1080p, 1382 kbps for 720p, and 750 kbps for D1. The higher the bit rate, the better the image quality. Set the maximum bit rate high enough to allow for a high instantaneous bit for more complex video. A higher bit rate consumes more storage space.

**Note:**

The Max Bit Rate setting is displayed only when H.264 is selected.

g. Set the Encoding Priority. This function enables the user to adjust the quality of the picture along a single axis. The slider ranges from 1 (low bit rate) to 10 (high picture quality). The default setting is 7.

The slider is configured based on Quantization Parameter (QP) values. Setting QP to a high value increases the bit rate and results in high compression, but this is at the expense of poor decoded image quality. Setting QP to a low value results in better decoded image quality, but with lower compression.
Note:
The Encoding Priority setting is displayed only when H.264 is selected.

4. In the Stream2 section, configure the following settings:
   a. From the Resolution drop-down list, select:
      - For PAL systems: 1280x720 (HD 720p), 720x576 (D1), or Off. The default is 1280x720.
      - For NTSC systems: 1280x720 (HD 720p), 720x480 (D1), or Off. The default is 1280x720.

   Note:
The video standard (PAL or NTSC) can be changed from the TV Format drop-down list on the Configuration > Basic Operations screen. See section 6.3.1.2.4 (page 41).

   b. From the Compression drop-down list, select H.264 or MJPEG according to the required image quality and storage limitations. The default is H.264.

   c. Configure the remaining settings as in the Stream1 section above.

   Note:
   When using H.264 for Stream2, the default bit rate is 1382 bits per second.

5. In the Stream3 section, configure the following settings:
   a. From the Resolution drop-down list, select:
      - For PAL systems: 720x576 (D1)
      - For NTSC systems: 720x480 (D1)

   Note:
The video standard (PAL or NTSC) can be changed from the TV Format drop-down list on the Configuration > Basic Operations screen. See section 6.3.1.2.4 (page 41).

   b. From the Compression drop-down list, select H.264 or MJPEG according to the required image quality and storage limitations. The default is H.264.

   c. Configure the remaining settings as in the Stream1 section above.

   Note:
   When using H.264 for Stream3, the default bit rate is 750 bits per second.

6. Click Save.
6.3.2.2 Privacy Zone

A privacy zone enables users to cover a specific portion of the screen for privacy reasons. Users can define up to 8 privacy zones. After setting up a privacy zone, in the live view screen a frame is displayed whose color, size and position can be customized according to users’ preference.

![Privacy Zone Screen](image)

Figure 88: Privacy Zone Screen

To set a privacy zone
1. Select a privacy zone number from the list of Zone-1 through Zone-8.
2. From the Privacy Color Setting drop-down list, select Black, Grey, or White. The default setting is Black.
3. In the Enable section, select ON. The default setting is OFF.
4. Use your mouse to draw a region of interest on the screen.
5. Click Save. The privacy zone is displayed on the screen. Repeat the above steps for each privacy zone.

To delete a privacy zone
1. Select the privacy zone.
2. Click Clear. The privacy zone is deleted.
3. Repeat the above steps for each privacy zone.

6.3.2.3 ROI

The ROI (Region of Interest) screen is used for configuring regions of interest on the Live View window.

![ROI Screen](image)

Figure 89: ROI Screen

The image displayed within the ROI box can be displayed with higher quality than the image outside of the box. Overall bit rate is not affected by selecting regions of interest. Enhancing the video where the quality is very important consumes more bandwidth, but enables lowering image quality and bandwidth consumption on less important zones in the scene.
To set a region of interest

1. From the ROI list, select ROI-1 or ROI-2.
2. In the Enable section, select ON. The default setting is OFF.
3. Use your mouse to draw a region of interest on the screen.
4. From the Level drop-down list, select a number between 1-6, where 1 is the lowest quality and 6 is the highest quality for the image within the region of interest.
5. Click Save. The region of interest is displayed on the screen.
6. To delete the region of interest, select ROI-1 or ROI-2 and click Clear. The ROI is deleted.

6.3.3 Camera Tab

The Camera tab includes three screens: Exposure, Picture Adjustment, and White Balance.

6.3.3.1 CM-3102-01-I Exposure Screen

The Exposure screen is used for configuring basic exposure settings and day/night settings. The configurable settings depend on the selected Exposure mode. In the Exposure section, select one of the following modes: Auto, Advanced, Flickerless, Shutter Priority or Manual. The choice of the Exposure mode determines the other configurable settings.

**Note:**
Settings are saved automatically. Clicking Reset returns the settings to factory defaults.

6.3.3.1.1 Auto Mode

Auto mode opens the shutter completely. Shutter speed and the AGC circuit function automatically in cooperating with the iris to achieve a consistent exposure output. The exposure priority is given to the iris. This mode is recommended to be used in indoor environments involving mixed lighting sources where the main source is fluorescent lighting combined with natural light that enters the scene through windows and other exposed areas. This is the default setting.
Continue to configure the other settings in the **Exposure** section:

- **Exposure Value** – This is a number that represents a combination of a camera's shutter speed and f-number, which brightens or darkens the scene accordingly. Select from the following options: \(-2, -5/3, -4/3, -1, -2/3, -1/3, 0, 1/3, 2/3, 1, 4/3, 5/3, \) or \(2\). The higher the number, the brighter the image. The default setting is \(0\).

- **Backlight Compensation** – In images where a bright light source is behind the subject of interest, the subject would normally appear in silhouette. The backlight function of the camera allows it to adjust the exposure of the entire image to properly expose the subject in the foreground. From the drop-down list, select one of the following options for the backlight compensation: **OFF, Upper, Lower, Central 1/3rd, Central 1/6th, Left, Right, or OFF** (default setting).

  The settings are as follows:

  ![Backlight Compensation Settings](image)

  *Figure 91: Backlight Compensation Settings*

- **Highlight Compensation** – This setting masks bright light sources that are directed at the camera. Select **ON** or **OFF** (default setting).

- **Digital WDR** – This function improves the image quality and amount of details in high contrast scenes. Such scenes combine areas with different lighting conditions, where some areas are very bright and others are dark. If this function was not used, the image either would be overexposed or too bright in bright areas and completely dark in dark areas. Digital WDR helps to improve image quality by producing a larger amount of details in both the dark and bright areas of the image.

  Select **High, Medium, Low, or OFF**. When **High** is selected, the image has the highest wide dynamic range, so that the IP camera can capture the greatest scale of brightness. Selecting **OFF** disables this function. The default setting is **Medium**.

Configure the settings in the **Day/Night Switch Control** section:

- **Mode** – The Day/Night switch activates the IR Cut (IRC) filter for electronic day/night operation. Three modes are available: **Auto, Color, and B/W**.
  - **Auto** – Select **Auto** for automatic operation according to the ambient light level. The camera converts from **Day** (color) mode to **Night** mode (monochrome/black and white) automatically at nighttime or in low-light conditions. When there is sufficient light, the camera converts automatically from **Night** mode to **Day** mode. This is the default setting.
  - **Color** – Select **Color** for daylight operation. This deactivates IR mode by putting the camera into **Day** mode.
  - **B/W** – Select **B/W** (black and white) for nighttime operation. This activates IR mode by putting the camera into **Night** mode.
  - **Time** – Select **Fast, Normal**, or **Slow** to set the reaction time of the IRC filter. When set to **Fast**, the filter switches faster between **Day** and **Night** modes. The default setting is **Normal**.
In the *IR Control* section, configure the following settings:

- **Mode** – Select *Auto*, *ON*, or *OFF*. The default setting is *Auto*.
- **LED Brightness** – Select *High*, *Medium*, or *Low*. When set to *High*, the camera switches with almost no delay between *Color* and *B/W* modes. The default setting is *High*.

Click **Reset** if you want to return to factory default settings.

### 6.3.3.1.2 Advanced Mode

Advanced mode sets the camera’s shutter speed to automatically achieve a consistent video output level. This mode is recommended for outdoor environments and indoor environments with fluorescent lighting as the main light source.

![Advanced Exposure Mode Settings](image)

*Figure 92: Advanced Exposure Mode Settings*

Continue to configure the other settings in the *Exposure* section:

- **Max Shutter Speed** – Select a suitable shutter speed according to the environmental luminance. The following table displays the options:

<table>
<thead>
<tr>
<th>Mode</th>
<th>PAL</th>
<th>NTSC</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/6.25</td>
<td>1/7.5</td>
<td></td>
</tr>
<tr>
<td>1/12.5</td>
<td>1/15</td>
<td></td>
</tr>
<tr>
<td>1/25</td>
<td>1/30</td>
<td></td>
</tr>
<tr>
<td>1/50</td>
<td>1/60</td>
<td></td>
</tr>
</tbody>
</table>
Caution:
Using a slow shutter speed causes moving objects to be blurred.

Attention:
L'utilisation de vitesses d'obturation faibles peut rendre les objets en mouvement flous.

- Min Shutter Speed – Select a suitable shutter speed according to the environmental luminance. The following table displays the options:

<table>
<thead>
<tr>
<th>Advanced Min Shutter Speed</th>
<th>PAL</th>
<th>NTSC</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/100</td>
<td>1/120</td>
<td></td>
</tr>
<tr>
<td>1/250</td>
<td>1/250</td>
<td></td>
</tr>
<tr>
<td>1/500</td>
<td>1/500</td>
<td></td>
</tr>
<tr>
<td>1/1000</td>
<td>1/1000</td>
<td></td>
</tr>
<tr>
<td>1/2500</td>
<td>1/2500</td>
<td></td>
</tr>
<tr>
<td>1/5000</td>
<td>1/5000</td>
<td></td>
</tr>
<tr>
<td>1/10000</td>
<td>1/10000</td>
<td></td>
</tr>
</tbody>
</table>

- Exposure Value – See the explanation in the Auto Mode section above.
- Backlight Compensation – See the explanation in the Auto Mode section above.
- Highlight Compensation – See the explanation in the Auto Mode section above.
- Digital WDR – See the explanation in the Auto Mode section above.

In the Day/Night Switch Control section, configure the following settings:

- Mode – See the explanation in the Auto Mode section above.
- Time – See the explanation in the Auto Mode section above.
- Sensitivity – Use the slider to set the sensitivity between Low and High when switching from Day to Night mode or Night to Day mode. When set to High, the camera automatically switches between Day and Night modes upon minor changes in light intensity. When set to Low, the camera automatically switches between Day and Night modes upon major changes in light intensity.

In the IR Control section, configure the following settings:

- Mode – See the explanation in the Auto Mode section above.
- LED Brightness – See the explanation in the Auto Mode section above.

Click Reset if you want to return to factory default settings.
6.3.3.1.3 **Flickerless Mode**

**Flickerless** mode eliminates flicker in indoor applications where fluorescent lighting is used. The darker the ambient lighting, the slower the shutter speed should be.

![Flickerless Exposure Mode Settings](image)

Continue to configure the other settings in the *Exposure* section:

- **Exposure Value** – See the explanation in the *Auto Mode* section above.
- **Backlight Compensation** – See the explanation in the *Auto Mode* section above.
- **Highlight Compensation** – See the explanation in the *Auto Mode* section above.
- **Digital WDR** – See the explanation in the *Auto Mode* section above.

In the *Day/Night Switch Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **Time** – See the explanation in the *Auto Mode* section above.
- **Sensitivity** – See the explanation in the *Auto Mode* section above.

In the *IR Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **LED Brightness** – See the explanation in the *Auto Mode* section above.

Click **Reset** if you want to return to factory default settings.
6.3.3.1.4 **Shutter Priority Mode**

*Shutter Priority* mode is used to set a fixed exposure while other parameters can change.

![Shutter Priority Exposure Settings](image)

*Figure 94: Shutter Priority Exposure Settings*

Continue to configure the other settings in the *Exposure* section:

- **Shutter Speed** – Set the options.

<table>
<thead>
<tr>
<th>Shutter Speed</th>
<th>PAL</th>
<th>NTSC</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/6.25</td>
<td>1/7.5</td>
<td></td>
</tr>
<tr>
<td>1/12.5</td>
<td>1/15</td>
<td></td>
</tr>
<tr>
<td>1/25</td>
<td>1/30</td>
<td></td>
</tr>
<tr>
<td>1/50</td>
<td>1/60</td>
<td></td>
</tr>
<tr>
<td>1/100</td>
<td>1/120</td>
<td></td>
</tr>
<tr>
<td>1/250</td>
<td>1/250</td>
<td></td>
</tr>
<tr>
<td>1/500</td>
<td>1/500</td>
<td></td>
</tr>
<tr>
<td>1/1000</td>
<td>1/1000</td>
<td></td>
</tr>
<tr>
<td>1/2500</td>
<td>1/2500</td>
<td></td>
</tr>
<tr>
<td>1/5000</td>
<td>1/5000</td>
<td></td>
</tr>
<tr>
<td>1/10000</td>
<td>1/10000</td>
<td></td>
</tr>
</tbody>
</table>

- **Exposure Value** – See the explanation in the *Auto Mode* section above.
- **Highlight Compensation** – See the explanation in the *Auto Mode* section above.
- **Digital WDR** – See the explanation in the *Auto Mode* section above.
In the *Day/Night Switch Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **Time** – See the explanation in the *Auto Mode* section above.
- **Sensitivity** – See the explanation in the *Auto Mode* section above.

In the *IR Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **LED Brightness** – See the explanation in the *Auto Mode* section above.

Click **Reset** if you want to return to factory default settings.

### 6.3.3.1.5 Manual Mode

Manual mode opens the iris completely with a fixed gain. This mode should only be used in indoor scenes with consistent lighting. Manual mode requires the user to set fixed values for shutter and gain levels. Increasing the value of the fixed shutter increases the amount of light entering the sensor, which allows a brighter and more detailed image. In a similar manner, utilizing gain and increasing its level increases the sensitivity of the image sensor, which brightens the image and adds details. This increases the level of noise in the image.

![Manual Exposure Mode Settings](image)

*Figure 95: Manual Exposure Mode Settings*

Continue to configure the other settings in the *Exposure* section:

- **Shutter Speed** – Select the shutter speed from the following options:

<table>
<thead>
<tr>
<th>Manual Shutter Speed</th>
<th>Manual Shutter Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAL 1/25 1/30</td>
<td>NTSC 1/1000 1/1000</td>
</tr>
<tr>
<td>1/50 1/60</td>
<td>1/2500 1/2500</td>
</tr>
<tr>
<td>1/100 1/120</td>
<td>1/5000 1/5000</td>
</tr>
<tr>
<td>1/250 1/250</td>
<td>1/10000 1/10000</td>
</tr>
<tr>
<td>1/500</td>
<td>1/500</td>
</tr>
</tbody>
</table>
• **Gain** – Set the gain between 0-48 dB. Increasing the gain lightens dark pictures resulting from low-level lighting. The default is 0.

• **Digital WDR** – See the explanation in the *Auto Mode* section above.

In the *Day/Night Switch Control* section, configure the following setting:

• **Mode** – See the explanation in the *Auto Mode* section above.

In the *IR Control* section, configure the following settings:

• **Mode** – See the explanation in the *Auto Mode* section above.

• **LED Brightness** – See the explanation in the *Auto Mode* section above.

Click **Reset** if you want to return to factory default settings.

### 6.3.3.2 CM-3102-11-I Exposure Screen

The *Exposure* screen is used for configuring basic exposure settings and day/night settings. The configurable settings depend on the selected Exposure mode. In the *Exposure* section, select one of the following *Exposure* modes: *Auto Shutter*, *Flickerless*, *Auto Iris*, or *Manual*. The choice of the Exposure mode determines the configurable settings.

**Note:**
Settings are saved automatically. Clicking **Reset** returns the settings to factory defaults.

#### 6.3.3.2.1 Auto Shutter Mode

*Auto Shutter* mode sets the camera’s shutter speed to automatically achieve a consistent video output level. This mode is recommended for outdoor environments and indoor environments with fluorescent lighting as the main light source. This is the default setting.

*Figure 96: Auto Shutter Exposure Mode Settings*
Continue to configure the other settings in the *Exposure* section:

- **Max Shutter Speed** – Select a suitable shutter speed according to the environmental luminance. The following table displays the options:

<table>
<thead>
<tr>
<th>Max Shutter Speed</th>
<th>PAL</th>
<th>NTSC</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/6.25</td>
<td>1/7.5</td>
<td></td>
</tr>
<tr>
<td>1/12.5</td>
<td>1/15</td>
<td></td>
</tr>
<tr>
<td>1/25</td>
<td>1/30</td>
<td></td>
</tr>
<tr>
<td>1/50</td>
<td>1/60</td>
<td></td>
</tr>
</tbody>
</table>

**Caution:**
Using a slow shutter speed causes moving objects to be blurred.

**Attention:**
*L'utilisation de vitesses d'obturation faibles peut rendre les objets en mouvement flous.*

- **Exposure Value** – This is a number that represents a combination of a camera's shutter speed and f-number, which brightens or darkens the scene accordingly. Select from the following options: -2, -5/3, -4/3, -1, -2/3, -1/3, 0, 1/3, 2/3, 1, 4/3, 5/3, or 2. The higher the number, the brighter the image. The default setting is 0.

- **Backlight Compensation** – In images where a bright light source is behind the subject of interest, the subject would normally appear in silhouette. The backlight function of the camera allows it to adjust the exposure of the entire image to properly expose the subject in the foreground. From the drop-down list, select one of the following options for the backlight compensation: **OFF**, **Upper 2/3rd**, **Lower 2/3rd**, **Central 1/3rd**, **Central 1/6th**, **Left**, **Right**, or **OFF** (default setting).

The settings are as follows:

![Backlight Compensation Settings](image)

**Figure 97: Backlight Compensation Settings**

- **Highlight Compensation** – This setting masks bright light sources that are directed at the camera. Select **ON** or **OFF** (default setting).

- **Digital WDR** – This function improves the image quality and amount of details in high contrast scenes. Such scenes combine areas with different lighting conditions, where some areas are very bright and others are dark. If this function was not used, the image either would be overexposed or too bright in bright areas and completely dark in dark areas. Digital WDR helps to improve image quality by producing a larger amount of details in both the dark and bright areas of the image.

Select **High**, **Medium**, **Low**, or **OFF**. When **High** is selected, the image has the highest wide dynamic range, so that the IP camera can capture the greatest scale of brightness. Selecting **OFF** disables this function. The default setting is **Medium**.
In the Day/Night Switch Control section, configure the following settings:

- **Mode** – The Day/Night switch activates the IR Cut (IRC) filter for electronic day/night operation. Three modes are available: *Auto, Color,* and *B/W*.
  - *Auto* – Select *Auto* for automatic operation according to the ambient light level. The camera converts from *Day* (color) mode to *Night* mode (monochrome/black and white) automatically at nighttime or in low-light conditions. When there is sufficient light, the camera converts automatically from *Night* mode to *Day* mode. This is the default setting.
  - *Color* – Select *Color* for daylight operation. This deactivates IR mode by putting the camera into *Day* mode.
  - *B/W* – Select *B/W* (black and white) for nighttime operation. This activates IR mode by putting the camera into *Night* mode.

- **Time** – Select *Fast, Normal,* or *Slow* to set the reaction time of the IRC filter. When set to *Fast,* the filter switches faster between *Day* and *Night* modes. The default setting is *Normal,*

- **Sensitivity** – Use the slider to set the sensitivity between *Low* and *High* when switching from *Day* to *Night* mode or *Night* to *Day* mode. When set to *High,* the camera automatically switches between *Day* and *Night* modes upon minor changes in light intensity. When set to *Low,* the camera automatically switches between *Day* and *Night* modes upon major changes in light intensity.

In the IR Control section, configure the following settings:

- **Mode** – Select *Auto,* *ON,* or *OFF.* The default setting is *Auto,*

- **LED Brightness** – Select *High,* *Medium,* or *Low.* When set to *High,* the camera switches with almost no delay between *Color* and *B/W* modes. The default setting is *High.*

Click *Reset* if you want to return to factory default settings.
6.3.3.2.2  **Flickerless Mode**

*Flickerless* mode eliminates flicker in indoor applications where fluorescent lighting is used. The darker the ambient lighting, the slower the shutter speed should be.

Figure 98: Flickerless Exposure Mode Settings

Continue to configure the other settings in the *Exposure* section:

- **Exposure Value** – See the explanation in the *Auto Mode* section above.
- **Backlight Compensation** – See the explanation in the *Auto Mode* section above.
- **Highlight Compensation** – See the explanation in the *Auto Mode* section above.
- **Digital WDR** – See the explanation in the *Auto Mode* section above.

In the *Day/Night Switch Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **Time** – See the explanation in the *Auto Mode* section above.
- **Sensitivity** – See the explanation in the *Auto Mode* section above.

In the *IR Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **LED Brightness** – See the explanation in the *Auto Mode* section above.

Click **Reset** if you want to return to factory default settings.
6.3.3.2.3 **Auto Iris Mode**

*Auto Iris* mode sets a fixed exposure while other parameters can change.

![Auto Iris Exposure Settings](image)

*Figure 99: Auto Iris Exposure Settings*

Continue to configure the other settings in the *Exposure* section:

- **Max Shutter Speed** – Set the options.

<table>
<thead>
<tr>
<th>Shutter Speed</th>
<th>PAL</th>
<th>NTSC</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/6.25</td>
<td>1/7.5</td>
<td></td>
</tr>
<tr>
<td>1/12.5</td>
<td>1/15</td>
<td></td>
</tr>
<tr>
<td>1/25</td>
<td>1/30</td>
<td></td>
</tr>
<tr>
<td>1/50</td>
<td>1/60</td>
<td></td>
</tr>
</tbody>
</table>

- **Exposure Value** – See the explanation in the *Auto Mode* section above.
- **Highlight Compensation** – See the explanation in the *Auto Mode* section above.
- **Digital WDR** – See the explanation in the *Auto Mode* section above.
In the *Day/Night Switch Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **Time** – See the explanation in the *Auto Mode* section above.
- **Sensitivity** – See the explanation in the *Auto Mode* section above.

In the *IR Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.
- **LED Brightness** – See the explanation in the *Auto Mode* section above.

Click **Reset** if you want to return to factory default settings.

### 6.3.3.2.4 Manual Mode

*Manual* mode opens the iris completely with a fixed gain. This mode should only be used in indoor scenes with consistent lighting. *Manual* mode requires the user to set fixed values for shutter and gain levels. Increasing the value of the fixed shutter increases the amount of light entering the sensor, which allows a brighter and more detailed image. In a similar manner, utilizing gain and increasing its level increases the sensitivity of the image sensor, which brightens the image and adds details. This increases the level of noise in the image.

*Figure 100: Manual Exposure Mode Settings*
Continue to configure the other settings in the *Exposure* section:

- **Shutter Speed** – Select the shutter speed from the following options:

<table>
<thead>
<tr>
<th>Manual Shutter Speed</th>
<th>Manual Shutter Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAL 1/25</td>
<td>NTSC 1/30</td>
</tr>
<tr>
<td>1/50</td>
<td>1/60</td>
</tr>
<tr>
<td>1/100</td>
<td>1/120</td>
</tr>
<tr>
<td>1/250</td>
<td>1/250</td>
</tr>
<tr>
<td>1/500</td>
<td>1/500</td>
</tr>
</tbody>
</table>

- **Gain** – Set the gain between 0-48 dB. Increasing the gain lightens dark pictures resulting from low-level lighting. The default is 0.

- **Digital WDR** – See the explanation in the *Auto Mode* section above.

In the *Day/Night Switch Control* section, configure the following setting:

- **Mode** – See the explanation in the *Auto Mode* section above.

In the *IR Control* section, configure the following settings:

- **Mode** – See the explanation in the *Auto Mode* section above.

- **LED Brightness** – See the explanation in the *Auto Mode* section above.

Click **Reset** if you want to return to factory default settings.

### 6.3.3.3 Picture Adjustment

The **Picture Adjustment** screen enables you to configure picture quality, color and mirror flip settings.

*Figure 101: Picture Adjustment Screen*

**Note:**

Settings are saved automatically. Clicking **Reset** returns the settings to factory defaults.
To configure quality settings

1. In the Quality section, configure the following settings:
   - **Sharpness** – Set the slider between 0-100, which provides the highest sharpness around the edges and for small features. The default setting is 40.
   - **3D Noise Reduction** – Set the slider between 0-100. The default setting is 20.
   - **Gamma Correction** – From the drop-down list, select 0.45 or 1. The default setting is 0.45. Gamma correction is used to ensure faithful reproduction of an image. When gamma = 1, the original image is the same as the image displayed on your screen. If the gamma is set at 0.45, there will be less contrast.

To configure color settings

1. In the Color section, configure the following settings:
   - **Brightness** – Set the image brightness between -100 to 100, which provides the highest brightness. The default is 0.
   - **Contrast** – Set the image contrast between -100 to 100, which provides the highest contrast. The default is 0.
   - **Saturation** – Set the image saturation -100 to 100. The lower the number, the closer the image is to a grayscale (i.e., monochrome or black-and-white) image. The higher the number, the deeper the color image (i.e., reds will be redder and blues will be bluer). The default is 0.
   - **Hue** – Set the image hue between -100 to 100, which provides the deepest hue. The default is 0.

To configure mirror flip settings

1. In the Mirror Flip Setting section, from the Orientation drop-down list, select one of the following:
   - **Flip** – This setting flips the image upside-down.
   - **Mirror** – This setting views the image from a different angle.
   - **Both** – This setting views the image upside-down from a different angle.
   - **OFF** (default)

6.3.3.4 White Balance

The White Balance screen is used to create the best color rendition.

To set the White Balance mode

1. From the Mode drop-down list, select one of the following options:
   - **ATW** – In ATW mode, color is continuously adjusted according to the color temperature of the scene illumination. This is the default setting.

![Figure 102: White Balance ATW Mode Screen](image-url)
• **Auto** – In **Automatic** mode, the color in a scene is automatically adjusted according to the ambient lighting between 2500°K to 10000°K.

![White Balance Auto Mode Screen](image)

*Figure 103: White Balance Auto Mode Screen*

• **Manual** – In **Manual** mode, white balance is adjusted on-screen according to the type of lighting.

![White Balance Manual Mode Settings](image)

*Figure 104: White Balance Manual Mode Settings*

a. To set the gain values, adjust the following settings:
   - R Gain: Adjusts the red color in the image from 0 to 511. The higher the number, the redder the image. The default setting is 64.
   - B Gain: Adjusts the blue color in the image from 0 to 511. The higher the number, the bluer the image. The default setting is 64.

b. To quickly balance the color, click **One Push**.
Appendix

The Appendix includes the following sections:

- Technical Specifications (page 96)
- Network Settings (page 99)
- Troubleshooting (page 100)
- Acronyms and Abbreviations (page 102)
- Accessories (page 103)
## A.1. Technical Specifications

Following are the CM-3102 technical specifications:

### Camera

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Image Sensor</td>
<td>1/2.8” 3MP Sony Progressive Scan CMOS</td>
</tr>
<tr>
<td>Effective Pixels (H x V)</td>
<td>1920 x 1080</td>
</tr>
<tr>
<td>Sensor resolution</td>
<td>2048 x 1536 pixels</td>
</tr>
<tr>
<td>Shutter Speed</td>
<td>1/6.25 (PAL) or 1/7.5 (NTSC) to 1/10,000 with up to 32x sensitivity boost in color or night mode</td>
</tr>
<tr>
<td>Sensitivity</td>
<td></td>
</tr>
<tr>
<td>Color Mode</td>
<td>0.03 lux @ 30 IRE</td>
</tr>
<tr>
<td>B/W Mode</td>
<td>0.01 lux without IR, 0 lux with IR @ 30 IRE</td>
</tr>
<tr>
<td>Video Compression</td>
<td>Dual-stream H.264 (baseline, main, and high profile) + MJPEG</td>
</tr>
<tr>
<td>Video Resolution (H.264/MJPEG)</td>
<td></td>
</tr>
<tr>
<td>Stream1</td>
<td>Full HD 1080p, HD 720p, D1</td>
</tr>
<tr>
<td>Stream2</td>
<td>HD 720p, D1</td>
</tr>
<tr>
<td>Stream3</td>
<td>D1</td>
</tr>
<tr>
<td>Maximum Performance</td>
<td>25/30fps (PAL/NTSC) @ Full HD 1080p + HD 720p + D1 (16:9)</td>
</tr>
<tr>
<td>Bit Rate Control</td>
<td>Shaped Video Bit Rate (SVBR), 64 – 20,480 Kbps (with H.264)</td>
</tr>
<tr>
<td>S/N Ratio</td>
<td>50dB (AGC off)</td>
</tr>
<tr>
<td>IR Range</td>
<td>Up to 25m (82 feet)</td>
</tr>
</tbody>
</table>

### Lens

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lens Type</td>
<td>CM-3102-01-I</td>
</tr>
<tr>
<td>Fixed focal</td>
<td>2.8mm @ F1.8, 102° x 56° (H x V) Angle of View</td>
</tr>
<tr>
<td>Motorized varifocal</td>
<td>3-10mm @ F1.4, 92°-27° Horizontal Angle of View</td>
</tr>
<tr>
<td>Pan/Tilt Range</td>
<td>Pan: 360°, Tilt: 63°</td>
</tr>
<tr>
<td>Pan: 360°, Tilt: 90°</td>
<td></td>
</tr>
</tbody>
</table>

### Operation

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exposure Control</td>
<td>Yes</td>
</tr>
<tr>
<td>Gain Control</td>
<td>Yes</td>
</tr>
<tr>
<td>Backlight Compensation</td>
<td>Yes</td>
</tr>
<tr>
<td>Highlight Compensation</td>
<td>Yes</td>
</tr>
<tr>
<td>Gamma Correction</td>
<td>0.45, 1</td>
</tr>
<tr>
<td>Brightness</td>
<td>Manual</td>
</tr>
<tr>
<td>Contrast</td>
<td>Manual</td>
</tr>
<tr>
<td>Saturation</td>
<td>Manual</td>
</tr>
<tr>
<td>Hue</td>
<td>Manual</td>
</tr>
<tr>
<td>Sharpness</td>
<td>Manual (0-100)</td>
</tr>
<tr>
<td>White Balance</td>
<td>ATW/Auto/Manual</td>
</tr>
<tr>
<td>Wide Dynamic Range (WDR)</td>
<td>Digital (78dB)</td>
</tr>
<tr>
<td>3D Noise Reduction</td>
<td>Manual (0-100)</td>
</tr>
<tr>
<td>Privacy Mask</td>
<td>Yes (3 masks)</td>
</tr>
<tr>
<td>Orientation</td>
<td>0°, 180°</td>
</tr>
<tr>
<td>Day/Night</td>
<td>Removable IR Cut Filter</td>
</tr>
<tr>
<td>Mirror Flip</td>
<td>Flip/Mirror/Both/Off</td>
</tr>
</tbody>
</table>

### Audio (CM-3102-11-I)

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Line in</td>
<td></td>
</tr>
</tbody>
</table>

### Alarm (CM-3102-11-I)

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm in</td>
<td></td>
</tr>
</tbody>
</table>
## Operation

<table>
<thead>
<tr>
<th>Languages</th>
<th>English, Arabic, Czech, Simplified Chinese, Traditional Chinese, French, German, Hungarian, Italian, Japanese, Polish, Portuguese, Russian, Spanish</th>
</tr>
</thead>
<tbody>
<tr>
<td>MicroSD Card Recording</td>
<td>Up to 64GB microSD card (card not included)</td>
</tr>
</tbody>
</table>

### Analytics

<table>
<thead>
<tr>
<th>Motion Detection</th>
<th>When the unit detects motion, a corresponding action is triggered. On/Off, by zone, object size, sensitivity level, and schedule.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Defocus</td>
<td>Notifications and On-Event Recording. Includes configurable alarms and broad range of recording on detection of video and snapshots.</td>
</tr>
<tr>
<td>Tampering Alarm</td>
<td>When the unit detects tampering, a corresponding action is triggered. On/Off, on-event notification, sensitivity level, schedule, recording to SD card, and more are supported as events in Latitude.</td>
</tr>
</tbody>
</table>

### Network

<table>
<thead>
<tr>
<th>Interface</th>
<th>1 x 10/100 Mbps Ethernet RJ45 interface (IEEE 802.3/802.3u)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services and Protocols</td>
<td>IPv4, IPv6 (including IPv6 addressing, IPv6 router advertisement, IPv6 DHCP, and IPv6 web support), TCP, UDP, IGMP, ICMP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, NTP, SNMP, SMTP, HTTP, HTTPS, FTP, PPPoE, QoS, SNMPv1/v2c/v3 (MIB-II), UPnP, ONVIF Profile S and Profile G, LDAP</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Video Streaming</th>
<th>RTSP/RTP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Event Notification</td>
<td>HTTP event query, HTTP event client pulling</td>
</tr>
<tr>
<td>Event Storage</td>
<td>Recordings and snapshots</td>
</tr>
<tr>
<td>Password Levels</td>
<td>User and Administrator</td>
</tr>
<tr>
<td>Security</td>
<td>802.1X (EAP-MD5, EAP-TTLS, EAP-PEAP), IP address filtering, SSL, SNMPv3 (AES, DES, MD5, and SHA)</td>
</tr>
<tr>
<td>Firmware Upgrade</td>
<td>Flash memory for upgrading camera firmware via HTTP</td>
</tr>
<tr>
<td>Operating Systems</td>
<td>Windows Server 2003, Windows Server 2008 (32-bit); Windows XP; Windows 7, 8, and 8.1</td>
</tr>
<tr>
<td>Internet Browser</td>
<td>Internet Explorer 10 (32-bit version) and above</td>
</tr>
</tbody>
</table>

### Power Source

<table>
<thead>
<tr>
<th>Voltage</th>
<th>802.3af PoE (Class 3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Consumption</td>
<td><strong>CM-3102-01-I</strong> 5W/10W with heater and IR <strong>CM-3102-11-I</strong> 8W/12W with heater and IR</td>
</tr>
<tr>
<td>Power Input</td>
<td>48VDC, 0.2A</td>
</tr>
</tbody>
</table>

### Physical Dimensions

<table>
<thead>
<tr>
<th>Dimensions (Diam. x W)</th>
<th><strong>CM-3102-01-I</strong> Ø139 x 78mm (5.47 x 3.1&quot;) <strong>CM-3102-11-I</strong> Ø139 x 105mm (5.47 x 4.1&quot;)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight</td>
<td><strong>CM-3102-01-I</strong> 0.61 kg (21.5 oz.) <strong>CM-3102-11-I</strong> 0.92kg (2.03 lbs.)</td>
</tr>
</tbody>
</table>

### Environmental Specifications

<table>
<thead>
<tr>
<th>Operating Temperature</th>
<th><strong>CM-3102-01-I</strong> -40° to 50°C (-40° to 122°F) <strong>CM-3102-11-I</strong> -20°C to 65°C (-4° to 149°F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Humidity</td>
<td>Up to 90% relative humidity (non-condensing)</td>
</tr>
</tbody>
</table>
## Mechanical

<table>
<thead>
<tr>
<th>Ingress Protection</th>
<th>IP67</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vandal-Proof Protection</td>
<td>IK7 (front), IK10 (metal body)</td>
</tr>
</tbody>
</table>

## Certifications

<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Environmental</td>
<td>RoHS compliant, excluding Pb in 2LI (lead on second level interconnect); WEEE Directive 2012/19/EU; REACH</td>
</tr>
</tbody>
</table>
### A.2. Network Settings

The following are the network protocols and ports used by the camera:

<table>
<thead>
<tr>
<th>Protocol</th>
<th>Port</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>FTP</td>
<td>21</td>
<td>Uploading files to the FTP server</td>
</tr>
<tr>
<td>HTTP</td>
<td>80</td>
<td>Sending commands, requests, replies and notifications</td>
</tr>
<tr>
<td>HTTPS</td>
<td>443</td>
<td>Using the secure socket protocols SSL/TLS over HTTP. HTTPS must be enabled if your network uses SNMPv3.</td>
</tr>
<tr>
<td>Multicast Streaming</td>
<td>As defined in the units</td>
<td>Video/streaming (multicast). Uses the ONVIF address defined by the Video Management System</td>
</tr>
<tr>
<td>Multicast UDP</td>
<td>9766</td>
<td>Unit self-publishing. Uses IP address 224.9.9.9</td>
</tr>
<tr>
<td>NTP</td>
<td>123</td>
<td>Time synchronization with a network time server using SNTP</td>
</tr>
<tr>
<td>RTSP</td>
<td>554</td>
<td>RTP session setup</td>
</tr>
<tr>
<td>RTP</td>
<td>2000 to 65535</td>
<td>Multimedia streaming</td>
</tr>
<tr>
<td>SNMP</td>
<td>161</td>
<td>IP management system</td>
</tr>
<tr>
<td>SNMP Trap port</td>
<td>162</td>
<td>Sending alarm event and exception messages to the surveillance center</td>
</tr>
</tbody>
</table>
### A.3. Troubleshooting

This section provides useful information and remedies for common situations where problems may be encountered.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
</table>
| No network connection                        | Hardware issues:  
  - Check that the network is working and the unit is powered on.  
  - Check that the network (Ethernet) cable is properly attached to the unit.  
  - Confirm that the network cables are not damaged and replace if necessary.  
  IP Address issues:  
  - Change the default IP address/addresses of the unit.  
  - From the PC running the web browser, ping the unit IP address and confirm that it can be reached.  
  - Confirm that the network settings/firewalls are set according to the requirements.  
  - The camera might be located on a different subnet. Contact your IT administrator to get the IP address of the camera. |
| How do I find IP address of my unit?          | Check the network DHCP server IP address assignments and lease.  
  - Alternatively, move the camera to an isolated network and make sure camera gets DHCP address and is accessible. Move the camera back to the network and test it. If you still have issues, reset the camera physically by pressing the reset button on the rear of the camera and test the camera again. This will ensure the camera releases the IP address. |
| The IP address responds to a ping on the network from the workstation but does not show in the Discovery List | Disconnect the unit’s Ethernet 10/100 port or turn the power to unit off, and then ping the IP address again. If the IP address responds, there is another device using the IP address. Consult with your network administrator to resolve the conflict.  
  - Check the network port and ensure that it is working OK.  
  - Ensure that the switch ports provide the necessary power. |
| The unit IP address is in use by another computer (collision) | Check the DHCP settings. Obtain a new IP address using DHCP. Ensure this is a unique IP address.  
  - Alternatively, change the unit IP address after connecting to it directly (not through the system network). |
| Cannot login to the camera                   | Check the login user ID of the user or admin.  
  - Check the login password of the user or admin. |
| No video image displayed on the main menu or the view menu of the web interface | Reset the browser security settings to the default value.  
  - Check that the correct port was configured. The default port is 554. |
<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
</table>
| Bad output video quality                         | • Check that the network cable is connected securely.  
• Check that the camera settings are correct on the camera and in the unit.  
• Check that the camera lens is clean and unobstructed.  
• Check that the cable length is within specification. |
| Streaming video image is hanging (stopped)       | • Confirm the unit’s video streaming settings.  
• Refresh your browser screen (F5).  
• Check that the bandwidth and bit rate settings of the network are set properly.  
• Check that other processes and applications are not causing undue latency.  
• Check that the firewall analysis or blocking is not interfering with the video stream and supports the required ports and communication protocols. |
| Bluish picture in an indoor scene (possibly mixing indoor and outdoor lighting) | Adjust the White balance configuration to Auto. If the lighting in the scene is fixed, manually adjust the White balance to an acceptable image. |
| Reddish picture and incorrect colors in the image | Check the PoE power supply and associated network cables. Connect directly to the PoE and compare the images. If the problem persists, contact support. |
## A.4. Acronyms and Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>802.1X</td>
<td>Network Access Control Port-based authentication standard</td>
</tr>
<tr>
<td>AES</td>
<td>Advanced Encryption Standard</td>
</tr>
<tr>
<td>AGC</td>
<td>Automatic Gain Control</td>
</tr>
<tr>
<td>DES</td>
<td>Data Encryption Standard</td>
</tr>
<tr>
<td>DHCP</td>
<td>Dynamic Host Control Protocol</td>
</tr>
<tr>
<td>EAP</td>
<td>Extensible Authentication Protocol</td>
</tr>
<tr>
<td>FTP</td>
<td>File Transfer Protocol</td>
</tr>
<tr>
<td>H.264</td>
<td>Video Compression Standard</td>
</tr>
<tr>
<td>HTTP</td>
<td>Hypertext Transport Protocol</td>
</tr>
<tr>
<td>HTTPS</td>
<td>Hypertext Transport Protocol Secure</td>
</tr>
<tr>
<td>IP</td>
<td>Internet Protocol</td>
</tr>
<tr>
<td>JPEG</td>
<td>Joint Photographic Experts Group</td>
</tr>
<tr>
<td>LDAP</td>
<td>Lightweight Directory Access Protocol</td>
</tr>
<tr>
<td>MD5</td>
<td>Message-Digest 5 encryption algorithm</td>
</tr>
<tr>
<td>MJPEG</td>
<td>Motion Joint Photographic Experts Group</td>
</tr>
<tr>
<td>NTP</td>
<td>Network Time Protocol</td>
</tr>
<tr>
<td>ONVIF</td>
<td>Open Network Video Interface Forum</td>
</tr>
<tr>
<td>OSD</td>
<td>On-Screen Display</td>
</tr>
<tr>
<td>ROI</td>
<td>Region of Interest</td>
</tr>
<tr>
<td>RTP</td>
<td>Real-time Transport Protocol</td>
</tr>
<tr>
<td>RTSP</td>
<td>Real-time Streaming Protocol</td>
</tr>
<tr>
<td>SHA</td>
<td>Secure Hash Algorithm</td>
</tr>
<tr>
<td>TCP</td>
<td>Transmission Control Protocol</td>
</tr>
<tr>
<td>UDP</td>
<td>User Datagram Protocol</td>
</tr>
<tr>
<td>UPnP</td>
<td>Universal Plug and Play</td>
</tr>
</tbody>
</table>
## A.5. Accessories

The following mounting accessories are available from FLIR for installation of your Ariel Gen II CM-3102 Series Mini-Dome IP Camera. For more information on available options, contact your FLIR sales representative or visit [www.FLIR.com/security](http://www.FLIR.com/security) to request details on where to get the accessories you need.

<table>
<thead>
<tr>
<th>Image</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Image" /></td>
<td>CM-CAPX-31</td>
<td>Pendant Cap</td>
</tr>
<tr>
<td><img src="image2.png" alt="Image" /></td>
<td>CM-4S-31</td>
<td>4S Mounting Adapter</td>
</tr>
<tr>
<td>Image</td>
<td>Name</td>
<td>Description</td>
</tr>
<tr>
<td>-------</td>
<td>------------</td>
<td>-------------</td>
</tr>
<tr>
<td><img src="image1.png" alt="Image" /></td>
<td>CM-BKBX-31</td>
<td>Back Box</td>
</tr>
</tbody>
</table>