



QCC - United VMS V7.0.0.5784 under Windows 10

Latitude / Horizon / Meridian

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Document History

Version	Date	Comment
1	October 28, 2018	Initial Release



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1. Introduction

Quick Control Center (QCC) is a portable version of the full United VMS **Control Center** application that is used primarily for playing video clips exported from a United VMS system (Latitude, Horizon or Meridian), without requiring a full installation of the Control Center Client.

QCC is typically used to play video clips in court.

With the release of Windows 10 build 1803 (April 2018) it was found that there were incompatibility issues running the QCC application which caused the QCC to fail.

FLIR has made the appropriate changes in the United VMS packaging starting from Version 8.0.4. However, a solution was required for users who have older systems already deployed, and who are not currently upgrading to Version 8.0.

FLIR has released an instance of a QCC Folder providing a version of QCC packaged specifically for users who wish to run the QCC under Windows 10, applicable to users running V7.0 of United VMS.

2. Installation Instructions

1. Download the QCC installation from: <https://flir.box.com/v/QCC-V7-0-0-5784>
2. Copy the file to the target computer/s and unzip the contents.
3. Check for the latest Microsoft updates.

3. Running QCC under Windows 10

1. Open the folder with the unzipped files, and click on the .exe file to open the QCC
2. .dvt files on the target computer can be played directly.
3. If you wish to use the QCC online to a running United VMS system (Latitude, Horizon or Meridian), note that the host system must have an available license for the QCC.

Limitation: in some instances, in Windows 10 drag and drop does not work in QCC. When this occurs user should use file → open in order to play the video in QCC

4. Fixed Issues

CR ID	Description	Support Ticket
46161	QCC fail to start on Windows 10 build 1803 (April 2018)	82275

5. Disclaimer

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