

United VMS Support Life-cycle

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Abstract

This document describes the life-cycle forecast for United VMS platforms; Latitude, Horizon and Meridian, and their support of Operating System and SQL server editions.

Explanation of United VMS life-cycle terms

End of Support (EOS) = the date that marks the beginning of the expansion-only period, after which FLIR will continue to sell Expansion-Only licenses for this version. Fixes or software modifications will only be released for supported versions. Customer Support will refer customers, using this version, to existing documentation or fixes.

End of Life (EOL) = Date after which FLIR will no longer sell any expansions or offer any support for this version.

Latitude NVMS versions life cycle

In general, each Latitude version will be fully supported for 3 years, and then have an expansion-only period for another 2 years, with a total of 5 year life span. Customers with a valid Software Service Agreement (SSA) are able to upgrade for free, hence they can make sure to have support coverage for the entire life of their system.

Version	Release Date	End of Support	End of Life	Status
6.3	Q2 2013	Q2 2016	Q2 2018	EOL announced
6.4	Q1 2015	Q1 2018	Q1 2020	EOS announced
7.0	Q4 2015	Q4 2018	Q4 2020	EOS announced
8.0	Q3 2017	Q3 2020	Q3 2022	
8.1*	Q1 2019	Q1 2022	Q1 2024	
9.0	Q3 2019	Q3 2022	Q3 2024	Estimated release Q3 2019

* special Latitude version supporting TruWITNESS

Latitude OS support

FLIR is committed to support Latitude NVMS on the newest Windows operating systems, while gradually phasing out support for older or less popular OS.

Version	Full Windows OS Supported	OS with Partial Support (upgrades only)	Changes
6.4	2008 R2 SP1 x64 / 2012 x64 / 2012 R2 x64 / 7 SP1 x64/ 8 x64 / 8.1 x64	Same as 'Full Windows OS supported'	<ul style="list-style-type: none"> • XP, 2003 – EOS • 2008 R2 – SP1 • 2008 – SP2 • Win 7 - SP1
7.0	2008 R2 SP1 x64 / 2012 x64 / 2012 R2 x64 / 7 SP1 x64/ 8 x64 / 8.1 x64 / 10 x64 (client only with LU62)	Win 7 32 bit	<ul style="list-style-type: none"> • Win 10 – client only with LU62
8.0 / 8.1	2016 x64 / 2012 x64 / 2012 R2 x64 / 8.1 x64 / 10 x64	2008 R2 SP1 x64 / 7 SP1 x64 / 8 x64	<ul style="list-style-type: none"> • Win 7/8/2008/2008 R2 – upgrade only • Added Win 10 and 2016 • 32bit - EOS
9.0	2016 x64 / 2012 R2 x64 / 8.1 x64 / 10 x64	2012 x64 / 2008 R2 SP1 x64 / 7 SP1 x64	<ul style="list-style-type: none"> • Win 2012 – upgrade only • Win 8/2008 - EOS

Latitude SQL Server support

FLIR is committed to support Latitude NVMS on the newest versions of SQL Server, while gradually phasing out support for older SQL server versions.

Version	Full SQL supported	SQL with partial support (only upgrades)	Changes
6.4	2012 SP2	2008	SQL 2005 - EOS
7.0	2012 SP2	2008	
8.0 / 8.1	2012 SP2, 2016		<ul style="list-style-type: none"> • SQL 2008 - EOS • Added SQL 2016 (pre-installed)
9.0	2012 SP4, 2016 SP1		

Horizon NVR Versions Life Cycle

In general, each Horizon version will be fully supported for 3 years, and then have an expansion only period for another 2 years, with a total of 5 year life span. Customers with a valid SSA can upgrade for free, hence they can make sure to have support coverage for the entire life cycle of their system.

Version	Release Date	End of Support	End of Life	Status
6.3	Q2 2013	Q2 2016	Q2 2018	EOL announced
6.4	Q1 2015	Q1 2018	Q1 2020	EOS announced
7.0	Q4 2015	Q4 2018	Q4 2020	EOS announced
8.0	Q3 2017	Q3 2020	Q3 2022	
9.0	Q3 2019	Q3 2022	Q3 2024	Estimated release Q3 2019

Meridian NVR Versions Life Cycle

In general, each Meridian version will be fully supported for 3 years, and then have an expansion only period for another 2 years, with a total of 5 year life span. Customers with a valid SSA can upgrade for free, hence they can make sure to have support coverage for the entire life cycle of their system.

Version	Release Date	End of Support	End of Life	Status
6.3	Q1 2014	Q1 2017	Q2 2018*	EOL announced
6.4	Q1 2015	Q1 2018	Q1 2020	EOS announced
7.0	Q4 2015	Q4 2018	Q4 2020	EOS announced
8.0	Q3 2017	Q3 2020	Q3 2022	
9.0	Q3 2019	Q3 2022	Q3 2024	Estimated release Q3 2019

* End of Life was shortened to be aligned with other United VMS platforms. Customers who request expansion beyond this date should contact FLIR sales representative.

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